

Manager, Aquatic Services

Permanent, full-time (35 hours/week)
Application Deadline November 27, 2026

\$119,137.20 - \$148,930.60 per annum with a comprehensive benefits package and membership in the LAPP pension

At the City of Leduc, our mission is Building a connected community for all people. We offer a collaborative and dynamic workplace where our values of Teamwork, Service, Respect and Leadership guide our conduct and contribute to a healthy culture. If you would like to work as part of a progressive organization and enjoy a fast-paced environment, then this may be the opportunity for you.

Application Instructions

Please note: This position is NOT accepting applications through the City of Leduc's applicant tracking system. It is posted here for **informational purposes** only. **Do not** click the "Apply" button on this page.

For full details on the position and instructions on how to apply, please visit this link at HumanEdge Recruitment and Consulting Services: <https://humanedgglobal.com/opportunity/manager-aquatic-services/>

Come work with us!

- Are you an Aquatics professional who embraces a fast-paced environment?
- Are you a strategic thinker who loves to build and support high-performing teams?
- Do you have a passion for public service and making a positive difference in a community?

What is the Opportunity?

The Manager, Aquatic Services reports directly to the Director, Recreation Services. This position is based out the Leduc Recreation Centre and is responsible for the management and oversight of the delivery of aquatic services and the operation of indoor and outdoor aquatic facilities.

Are you the leader we're looking for?

Whether you're providing strategic advice to senior leaders, mentoring a dynamic aquatics team, or working collaboratively with partners to maintain high operational standards to align with corporate and council strategic priorities, you maintain high standards of integrity, innovation, and planning. Your team, peers and customers describe you as a trusted leader who exemplifies collaboration, customer service and strategic thinking.

Key Accountabilities

- Provide leadership, mentorship, and guidance to a team of Aquatic Coordinators
- Ensure that training programs are in place to support the extensive, specialized and often unique training and development needs of the aquatic services team
- Resolves customer service items in a timely and effective manner, plan and facilitate community and stakeholder engagement activities to research, measure and report on community aquatic needs and performance
- Oversee the development, implementation, evaluation and marketing of a range of aquatic services and programs
- Develop, monitor, evaluate and report on program and operational goals and objectives
- Develop workforce strategies to ensure that staff resources are optimized to meet service levels, are responsive to shifts in community needs, while maximizing efficiency
- Collaborate with leaders across the organization to ensure a high standard of facility cleanliness, effectiveness of preventative maintenance programs and to ensure regulatory compliance with public health standards, building codes and industry best practices

Who you are?

You are an ideal candidate if you have the following:

- Undergraduate degree in recreation, physical education, business administration or related discipline or an equivalent combination of post-secondary education and five (5) years of directly related experience
- Additional management or leadership accreditations relevant to a municipal government context are considered an asset
- Current or previous first aid & lifeguarding awards or past certifications at the instructor or trainer level, in many of the following areas: water safety, lifeguarding, First Aid, Aquatic Fitness and pool operations
- Minimum five (5) to six (6) years of experience in a leadership / supervisory role in aquatic recreation administration, preferably in a public recreation facility setting
- Demonstrated knowledge and experience with aquatic facilities, pool systems and programs
- Proven results orientation and ability to collaborate and engage others to achieve common goals
- Experience leading a dynamic and diverse team including coaching, mentoring and providing technical guidance
- Ability to establish and maintain effective relationships with key stakeholders and decision-makers
- Experience working in a municipal government environment is an asset
- Must be willing to provide a current Vulnerable Sector Criminal Records Check at own expense

Ready to Join Us?

If this opportunity excites you, please send an application including a resume and cover letter to Misty Wilson, Senior Recruitment Consultant, HumanEdge Recruitment and Consulting Services at misty@humanedgeglobal.com with the organization name and position title in the subject of your email.

Equal Opportunity

The City of Leduc is committed to fostering an equitable, caring and resilient environment where everyone feels valued and connected to the common goals of the organization. They welcome applications from all qualified individuals and encourage candidates who will contribute to the diversity of the city to apply.

Recruitment Privacy Notice

The personal information you provide through the recruitment process, including your application, resume, assessment material, reference information, is collected and used to assess your qualifications and suitability for employment with the City of Leduc. Should your application be selected for employment with the city, this information will become part of your employment file and will support hiring, onboarding activities and the administration and management of employment programs.

Your personal information will be accessed and disclosed only as authorized or required by law and may be shared with authorized City employees, hiring managers and service providers as necessary to administer recruitment and employment-related activities.

Information is collected in accordance with section 4(c) of the Protection of Privacy Act and may be subject to disclosure and access in accordance with the Access to Information Act. For information regarding the collection, use, and disclosure of information, you may contact the City's Privacy Officer at (780) 980-7173, #1 Alexandra Park, Leduc, AB, T9E 4C4.

LinkedIn Teaser:

Looking for an exciting leadership opportunity in the aquatics industry that can make a positive difference in the community? Do you like to work in an environment supporting and building a high performing team? Check out our new Manager of Aquatics role in the City of Leduc.