

Community Services Officer I - (Permanent, Full-Time) - 2009

Close Date

Open Until Filled

At the City of Kamloops, we believe in progressive and barrier-free recruitment for everybody every day. This means employment opportunities for all in a safe, inclusive and diverse workplace. We know our city is stronger when we hire qualified individuals from different backgrounds with diverse experiences, cultures and perspectives.

We are focused on creating the highest levels of service excellence, based on an organization-wide community culture that celebrates our employees who make it all happen. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience. This is Kamloops!

Let's make Kamloops shine! Join our team today.

Position Overview

Looking for an exciting opportunity to gain experience and make a positive impact on your community? The City of Kamloops is seeking **permanent, full-time Community Services Officer I's** to join our team.

As a Community Services Officer I, you'll play a vital role educating the public, ensuring that municipal bylaws are followed, providing enforcement and security, and addressing complaints. With a 4 on/4 off rotation, this is an ideal opportunity to maintain work-life balance while building a career in law enforcement or with the City. Our thorough training program will prepare you for the demands of the role, equipping you with the skills and knowledge needed to succeed. And with opportunities for ongoing training and career advancement, you'll have the chance to take your skills to the next level while making a direct impact on the lives of our community members.

Living in Kamloops

We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience.

We have world class, hiking and biking trails, ski resorts, green spaces, and facilities to fit whatever your passions are! We are nestled in the interior of British Columbia a few hours away from the Okanagan lakes and the Vancouver coastline. This is Kamloops!

Community Services Officer I

The Community Services Officer I is a dynamic and challenging role that is crucial to ensuring our community is safe and livable. The work involves enforcing various City of Kamloops regulatory bylaws and investigating complaints. This of course requires you to have the skills, knowledge and experience that allows you to perform these duties in a safe, confidential, professional and empathetic manner. Interested candidates are encouraged to view a complete job description and list of requirements before applying at the link below.

If you're a dedicated, responsible individual who's passionate about making a positive impact, we want to hear from you. Apply now and join our team and become a Community Services Officer I at the City of Kamloops.

Watch this video to learn more about the department! This is Community Services

The successful candidate must have the following qualifications:

1. Completion of senior secondary school or its equivalent.
2. Justice Institute Level I and II Bylaw Enforcement Certificate or its equivalent.
3. Proficient in basic Word and basic Excel, as demonstrated through testing. (70% pass rate required)
4. Valid Occupational First Aid Level 1 certificate.
5. Valid Driver's Licence - Class 5.

For new hires, and for those working in designated positions of trust, including those working directly with vulnerable persons, no formal offer of employment will be made until an applicant completes a police information check. A comprehensive benefits package is included with this position. More than one may be hired.

This is a unionized position with CUPE Local 900; check out our Collective Agreement (2024 - 2025) for full details (ratified 2026 Collective Agreement coming soon). As this is a unionized position, all qualifications must be met in order to be shortlisted for the position.

This position will remain open until filled. This posting may close anytime after Friday August 21, 2026 if a qualified candidate is found.

Hourly Rate

\$35.919

Hours & Days of Work

4 days on / 4 days off*

12 hour shifts

6:00 a.m. – 6:00 p.m.

6:00 p.m. – 6:00 a.m.

Shift allocated based on shift pattern availability

Hours per Week

42

Please note if you need assistance or have individual needs or requirements throughout the application process, contact the Human Resources Department by telephone, email hr@kamloops.ca or in person at 6-510 Lorne Street so we can better support you.

External job postings are open to everyone. We are an equal opportunity employer and thank all applicants for their interest. Please be sure to review the application requirements of each job you apply for. Only those selected to participate in the recruitment process will be contacted.

Applications are accepted online at kamloops.ca/careers.