Manager, Enterprise Solutions (IT Infrastructure/Cyber Security/M365 - Exempt)

Job Requisition	JR-2026-188 Manager, Enterprise Solutions (IT Infrastructure/Cyber Security/M365 - Exempt) (Open)
Job Family	Exempt
Start Date	2026-08-13
End Date	2026-09-05
Primary Posting	No
External Posting URL	https://vernon.wd10.myworkdayjobs.com/Vernon-Career_EXT/job/Community-Services-Building/Manager--Enterprise-Solutions--Exempt-_JR-2026-188
Description	Application Closing Date:

September 5, 2026

Note: Posting comes off at 12:00am on the closing date, with the competition closing at 11:59pm the day prior.

Salary Range:

$115,112.13 - $135,425.30

Reporting to the Manager, Information Services, this position assumes a pivotal role in managing the City's information technology systems and enterprise applications. The incumbent leads the infrastructure and security team in the day-to-day operations and manages departmental projects. The responsibilities extend to recommending and developing comprehensive plans aimed at achieving optimal and progressive technological effectiveness, efficiency, stability, and corporate growth. This position acts as the 2IC (second in command) to the Manager, Information Services.

Duties Include:

- Leads and manages the Information Services (IS) infrastructure and security staff, determines priorities, directs and schedules work, and provides coaching and guidance to IS staff to achieve the City's objectives.
- Researches, analyzes, and recommends both enterprise and technical products to meet the City's objectives.
- Provides guidance and recommendations to Directors, Managers, and applicable staff with regard to technical challenges and solutions.
- Collaborates with the Manager, Enterprise Support and Manager, Enterprise Digital Transformation to plan and coordinate updates, patches and changes in the City's systems and datasets as required.
- Prepares and submits annual operating and major maintenance budgets to the Manager, Information Services for review, and ensures that approved budgets are properly administered and controlled.
- In consultation with the Manager, Information Services, recruits, selects, orients, and trains employees in addition to maintaining a safe and secure work environment and advocating and providing learning and development opportunities.
- Manages contractors and third-party businesses as required to support the provision of related services.
- Assists in the Disaster Recovery Planning for the organization and responds to and supports digital infrastructure emergencies and repairs to the enterprise infrastructure during and after hours as required
- Ensures all after hours support, service patches, installations, system upgrades, and network troubleshooting and repairs are performed and addressed.
- Provides recommendations as to the structure and possible direction of the department to the Manager, Information Services.
- Provides coverage for the Manager, Enterprise Digital Transformation and Manager, Enterprise Support.

- Ensures all City staff comply with Information Services' policies and standards.
- Performs other related duties as assigned.
- All persons employed by the City of Vernon will be required to assist the City in providing emergency services. Duties assigned during an emergency may differ from regular duties.

Required Education and Experience:

- A Bachelor's degree in Computing Science or a related field from an accredited post-secondary institution
- 5 years progressive related work experience in an advanced technical capacity
- 2 years minimum of experience of supervising employees
- Must maintain a current Microsoft server certification
- Relevant combination of education and experience may be considered
- BC Driver's License Class 5
- Local government experience in IS is considered an asset

Required Knowledge, Skills and Abilities:

- Extensive knowledge of municipal Enterprise systems, processes and structure.
- Extensive experience managing, administrating, and troubleshooting Windows Server environments, and networking and security infrastructure.
- Experience handling after hours emergencies specifically with Enterprise products.
- Expertise in Enterprise products including Microsoft 365, Microsoft SQL, and Exchange online.
- Demonstrated leadership and supervisory competencies that include a modern coaching approach.
- Critical thinker with a business focus and the ability to analyze, manipulate, and present data in a meaningful manner.
- Demonstrated ability to establish and maintain effective working relationships with employees, professionals, the public and Council.

Preferred Education and Experience:

- Project management designation.
- Experience with Enterprise Municipal products and applications.

To Apply:
Please submit your resume, quoting the appropriate competition online at vernon.ca/careers by selecting "apply" and creating a candidate profile. Internal applicants are asked to apply using their worker profile.

By making application, you are authorizing the City of Vernon to verify, through whatever means deemed appropriate, any information included in your applicant profile.

The City of Vernon wishes to thank all applicants; however, only those candidates selected for an interview will be contacted.

Worker Sub-Type	Permanent
Location	Community Services Building
Time Type	Full time
Locations	
Supervisory Organization	Information Services