

Community Services Officer II (Permanent, Full-Time) - 2000

Close Date

Open Until Filled

At the City of Kamloops, we believe in progressive and barrier-free recruitment for everybody every day. This means employment opportunities for all in a safe, inclusive and diverse workplace. We know our city is stronger when we hire qualified individuals from different backgrounds with diverse experiences, cultures and perspectives.

We are focused on creating the highest levels of service excellence, based on an organization-wide community culture that celebrates our employees who make it all happen. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience. This is Kamloops!

Let's make Kamloops shine! Join our team today.

Position Overview

Looking for an exciting opportunity to gain experience and make a positive impact on your community? The City of Kamloops is seeking **permanent, full-time Community Services Officers II** to join our team.

Make a Meaningful Difference in Your Community.

The City is currently seeking a dedicated and responsible Community Services Officer to join our Community Services department. This multifaceted role involves regulatory enforcement, public education, custodial oversight, and engagement with Community partners. The successful candidate will demonstrate sound judgment, professionalism, and a commitment to public safety while performing inspections, managing sensitive interactions, and maintaining high standards in both field and custodial environments. If you are looking for a challenging yet rewarding opportunity to serve your community with integrity, we encourage you to apply!

Living in Kamloops.

We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience.

We have world class, hiking and biking trails, ski resorts, green spaces, and facilities to fit whatever your passions are! We are nestled in the interior of British Columbia a few hours away from the Okanagan lakes and the Vancouver coastline. This is Kamloops!

Watch this video to learn more about the department!

The successful candidate must have the following qualifications:

1. Completion of senior secondary school or its equivalent.
2. Completion of two years post-secondary education in one of the following (or a combination of the following):
 - Police and Justice
 - Criminology
 - Law Enforcement Studies
 - Corrections & Youth Justice
 - Human Service Worker Studies
- OR
- Completion of British Columbia Auxiliary/Reserve Constable Training Program or Police Officer Training or equivalent.
- OR
- Completion of Justice Institute Level I and II Enforcement Certificates or equivalent.
- OR
- Minimum of one-year previous experience in the enforcement of municipal bylaws and regulations or as a Custodial Guard, in policing, corrections, or as a sheriff or equivalent.
3. Completion of British Columbia auxiliary constable training program or police officer training or equivalent.
4. Minimum of three years' previous work experience in the enforcement of municipal bylaws and regulations or minimum three years' previous work experience as a custodial guard, in corrections, as a sheriff or equivalent.
5. Completion of the Justice Institute Level I and II Enforcement Certificates or equivalent.
6. Valid Occupational Level 1 First Aid Certificate.
7. Valid BC Driver's Licence Class 5.
8. Ability to obtain WHMIS certification.
9. Proficient in basic Word and basic Excel, as demonstrated through testing.(70% pass rate required)
10. Ability to obtain and maintain RCMP Reliability Security Clearance. If you are unable to obtain or maintain an RCMP Reliability Security Clearance, your employment with the City will be terminated. (To be considered for an RCMP Reliability Security Clearance, applicants must be a Canadian citizen or have Permanent Resident Status in Canada. Note: individuals with Permanent Resident Status must have resided (physically present) in Canada for the last five (5) consecutive years).
11. Physical abilities requirement, as demonstrated through testing.

Shortlisted candidates will be required to complete physical abilities testing in Kamloops as part of the recruitment process. More information about the physical abilities testing can be found here: [Community Services Officer Physical Abilities Test \(CSOPAT\)](#)

For new hires, and for those working in designated positions of trust, including those working directly with vulnerable persons, no formal offer of employment will be made until an applicant completes a police information check. A comprehensive benefits package is included with this position. This is a unionized position with CUPE Local 900; check out our Collective Agreement (2024 - 2025) for full details (ratified 2026 Collective Agreement coming soon). As this is a unionized position, all qualifications must be met in order to be shortlisted for the position.

This position will remain open until filled. This posting may close anytime after August 21, 2026 if a qualified candidate is found. More than one may be hired for this position.

Please note, this Community Services Officer II (Permanent, Full-Time) - #2000 posting coincides with the Community Services Officer II - Training Opportunity (Permanent, Full-Time) - #2001 posting. Our preference is to only hire a fully qualified Community Services Officer II. However, if there are no candidates deemed fully qualified, candidates for the Community Services Officer II - Training Opportunity postings will be considered.

Hourly Rate

\$ 41.526

Hours & Days of Work

4 days on / 4 days off 12-hour shifts

6:00 a.m. – 6:00 p.m.

6:00 p.m. – 6:00 a.m.

Shift allocated based on shift pattern availability

Hours per Week

42

Please note if you need assistance or have individual needs or requirements throughout the application process, contact the Human Resources Department by telephone, email hr@kamloops.ca or in person at 6-510 Lorne Street so we can better support you.

External job postings are open to everyone. We are an equal opportunity employer and thank all applicants for their interest. Please be sure to review the application requirements of each job you apply for. Only those selected to participate in the recruitment process will be contacted.

Applications are accepted online at kamloops.ca/careers.