

BUILD A CITY. BUILD A FUTURE.



COMMUNITY PATROL OFFICER

*As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward. **Build a City. Build a Future** at the City of Surrey.*

EMPLOYMENT STATUS

Union – CUPE Local 402 – Term (8 Months)

SCOPE

Revolutionizing the community partnership and service delivery model in the area of Bylaw and Licensing Services, the City of Surrey is seeking customer-focused Community Patrol Officers who are interested in career development and the ability to influence positive changes in our community. This position works a 4 on 4 off rotating schedule, including evening and weekend shifts.

RESPONSIBILITIES

With experience in customer service out in the field, as the successful candidate you will possess excellent interpersonal and communication skills with an ability to interpret and explain bylaws, policies, and regulations, while handling public inquiries and complaints in a professional manner.

You will report directly to the Bylaw Enforcement Operations Manager in a supportive, team-based environment and are primarily responsible for:

- Responding to inquiries and highly sensitive complaints from members of the public.
- Enforcing parking regulations through education and ticketing.
- Patrolling parks, streets and public spaces to promote safety and bylaw compliance.
- Developing and maintaining relationships with the community.
- Communicating and liaising with all levels of staff and other key stakeholders.
- Preparing clear, accurate and thorough investigative notes and reports.

QUALIFICATIONS

In alignment with the City of Surrey's core values (teamwork, community, innovation, integrity and service), as the successful candidate you will have the following qualifications:

- Completion of Grade 12, supplemented by two courses in related discipline.
- Minimum of one year of field work experience in dealing with the public.
- A valid driver's license and safe driving record.
- An equivalent combination of education and experience may be considered.

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Apply online at www.surrey.ca/careers



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OTHER INFORMATION

Pay Grade: 19

Hourly Rate: \$ 38.25

Pay Steps	Hourly Rates
Step 1	\$38.25
Step 2 (6 months)	\$39.34
Step 3 (18 months)	\$40.61
Step 4 (30 months)	\$41.75

- This position requires completion of a Police Information Check.
- Successful applicants must provide proof of qualifications.

APPLY

If you are interested in this opportunity, please apply at <https://www.surrey.ca/careers>, Job ID 7228.

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