



Find your purpose. Make an impact.

Transit Operator

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

Transit Operators are skilled professional drivers who provide safe, courteous, and accessible public transit services. Primary duties include:

- Safely operate transit vehicles in a variety of traffic and weather conditions such as snow and ice.
- Provide excellent customer service, answer customer inquiries, and act as a brand ambassador for The City of Calgary.
- Follow all Calgary Transit policy & procedures, as well as all traffic rules & regulations.
- Interpret and apply information from city route maps and schedules.

Qualifications

- Applicants must be at least 18 years of age with a minimum of 1 year experience working with customers in a face-to-face environment.
- Applicants must have a valid full Class 5 Driver's License (or provincial equivalent) with 3 or less demerits and no current suspensions or charges pending.
- Applicants must provide a High School Diploma or equivalency (e.g. GED). For education obtained outside of Canada, an [International Education Equivalency Assessment](#) must be provided.
- A valid class 1 or 2 Operators License will be considered an asset.
- Applicants must obtain a valid air brake 'Q' endorsement prior to training.
- Applicants must successfully complete a training class which will include acquiring a Calgary Transit Operator's certification and an Alberta Class 2 Operator's License (training will be provided).
- Success in this position requires strong communications skills, including listening skills and the ability to communicate with a wide variety of diverse people in a face-to-face environment as well as with Transit Operations staff via two-way radio.
- Possess sound judgment, high stress tolerance, and problem-solving skills.

Pre-employment Requirements

- An original driver's abstract no older than 60 days from all jurisdictions for which they have been a Licensed driver in the last 2 years must be provided prior to a job offer.
- A police information check (PIC) and vulnerable sector search (VSS) must be completed after successful completion of the interview.
- Successful applicants will be required to complete and pass a Class 2 medical test
- Successful applicants must provide proof of qualifications.

Pre-employment Drug Test: An offer of employment for this position will be conditional on an applicant passing a pre-employment drug test. This test assesses for use of drugs including cannabis. Failure to pass a pre-employment drug test may prevent an applicant from being hired into any safety sensitive position for a period of up to twelve months.

Position and Pay Information

Business Unit: Calgary Transit

Union: ATU Local 583

Position Type: 200 Permanent

Compensation: \$31.60 per hour during the 25 day training program, \$33.70 - 42.13 per hour after training.

Hours of work: Transit Operators receive a pay guarantee of 60 hours bi-weekly; and progress to a pay guarantee of 75 hours bi-weekly.

Days of work: Various shifts in a 24/7 environment, including evening, weekends and statutory holidays.

Location: Various

Audience: Internal/External

Apply By: July 6, 2026

Job ID: 314769

Apply online at www.calgary.ca/careers