



Job Title: Municipal Law Enforcement Officer - Mobile Safety & Security (Full-Time)

Competition Number: CORP-28-26	Department: Community Services
Posting Category: Open	Division: Licensing & Enforcement
Job Type: Full-Time	Affiliation: CUPE Local 87
Site: Municipal Enforcement Services	Location: CA-ON-Thunder Bay
Min: CAD \$33.03/Hr.	Max: CAD \$40.47/Hr.
Pay Band: 10 (interim)	Number of Positions: Several
Effective Date: May 13, 2026	Supersedes Date: NEW
Posted Date: May 27, 2026	Post End Date: Open Until Filled

The **City of Thunder Bay** provides exceptional quality of life to those who live, work, and play in Thunder Bay – a culturally vibrant, economically diverse community with a metro population of over 120,000. Located on the north shore of Lake Superior, under the protective watch of the Sleeping Giant, Thunder Bay is rich in people and resources, and connects Northwestern Ontario to the world. We value our high quality of life and promote a clean, green, beautiful, and healthy community that provides economic opportunity, respects diversity, and provides affordable and safe neighbourhoods that are accessible to all.

The City of Thunder Bay is a place where art, culture and nature come together!

Take pride in work that keeps our community safe.

At the City of Thunder Bay, **Our City Runs on People Like You.** Together, we’re building a workplace where everyone belongs – where your professionalism, presence and commitment to public safety can have a meaningful impact everyday.

Here, you’ll play a key role is supporting community well-being and help create safe and welcoming public spaces for everyone. You will be part of a work environment that supports respectful interactions, meaningful opportunities to grow, and a culture that promotes well-being and collaboration.

Thunder Bay offers more than a fulfilling career. With its natural beauty, affordability, and strong sense of community, it’s a city where you can grow personally and professionally.

..../Cont’d...

Where You'll Make a Difference Every Day

In this dynamic frontline role, you will patrol municipal properties and public places, respond to community concerns, support safety and security initiatives, and help foster a safe, welcoming and respectful environment for residents, visitors and businesses.

You'll engage regularly with community members, respond to incidents and complaints, support emergency and operational response activities, and work collaboratively with internal departments, emergency services, and community stakeholders.

Whether you live in Thunder Bay, you're looking to return, or excited to make the City your new home, join a team where your skills, expertise, and presence is recognized, and make a real impact to our community.

How You'll Support the Team

In this role, you will participate in proactive patrols and targeted security and safety initiatives and have the following accountabilities:

- Maintain a visible presence in the community, responding to alarms, complaints, and calls for service that do not warrant police intervention, in a timely and professional manner.
- Conduct proactive foot patrols, mobile security patrols, and stationary assignments of designated municipal facilities, properties, and assets, with intent to prevent and respond to any security and safety matters, with a focus on City Hall, transit terminals, onboard transit, arenas, parklands, community facilities, and other municipal assets as directed.
- Monitor city owned properties, facilities, and assets for trespassers, vandalism, by-law offences and safety hazards. Investigates suspicious personnel, vehicles and activity, removing and preventing unauthorized activity and persons.
- Issue By-law Notifications and/or Certificate of Offences for violations of municipal by-laws, and/or Trespass Cautions and Notices pursuant to the Trespass to Property Act.
- Provide safety and security support to staff and the general public while conducting patrols onboard city transit buses, and within transit terminals.
- Collaborate with Encampment and Social Services staff by patrolling and engaging with residents occupying encampments on parkland, the temporary shelter village, and at other municipal properties, connecting them with appropriate community support as needed.
- Exercise the power of arrest and detention when appropriate and required, with a focus on de-escalation and compliance, following prescribed policies, procedures, and the Criminal Code of Canada.

..../Cont'd...

What You Can Count On With Us

We're proud to offer a workplace where your well-being, growth, and sense of purpose come first. As the [Municipal Law Enforcement Officer – Mobile Safety & Security](#), you'll enjoy:

- A competitive salary that reflects your expertise
- A matching pension plan to help you build long-term financial security
- Comprehensive health, vision, and dental coverage, plus life insurance for peace of mind
- Generous paid vacation and holidays, with the option to purchase additional leave days when you need more time off
- Access to a confidential Employee and Family Assistance Program (EFAP) and wellness initiatives to support your overall health
- Leadership development and tuition reimbursement programs, so you can continue to grow your skills and career
- A culture of recognition and appreciation, with staff events and programs that celebrate your contributions

What You'll Bring to the Team

Here's what will help you succeed as the [Municipal Law Enforcement Officer – Mobile Safety & Security](#):

- Diploma in law enforcement or police studies from a recognized community college or equivalent, together with one-year full-time experience as an MLEO, or one year full-time municipal parking enforcement experience, or one year full-time experience designated as a Provincial Offences Officer with experience in issuing Provincial Offences Act documents, or two years security work experience in an interactive environment; or Secondary school graduation, together with five years security work experience in an interactive environment; or
- Secondary school graduation with three years full-time experience as a Municipal Parking Enforcement Officer, Municipal Law Enforcement Officer, or Provincial Offences Officer with experience in issuing Provincial Offences Act documents.
- Valid Ontario Security Officers Licence as described in the Private Security and Investigative Services Act, 2005, S.O. 2005, c. 3

For a Detailed Job Description, [Click Here](#)

Lead With Us - Apply Today

Ready to take the next step in your career journey? Join us at the City of Thunder Bay, where you'll support a dedicated team, and make a lasting difference every day.

..../Cont'd...

General Information:

As an equal opportunity employer, the City of Thunder Bay encourages applications from Indigenous peoples, persons with disabilities, members of visible minority groups, women and members of the 2SLGBTQ+ community.

ONTARIO HUMAN RIGHTS CODE: It is a contravention of the Human Rights Code of Ontario to discriminate on the basis of: race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex, sexual orientation, marital status, family status, disability, age, record of offences, gender identity or gender expression. Therefore, a resume submitted to the City must not include references to any of the above characteristics. Do not include:

- Photos
- Any certificates that have photo identification
- Driver's licences
- Police records checks

Note: The above documentation will be requested by the Human Resources Division should you be the successful applicant. If a Criminal Record Check is required, it will be requested by Human Resources should you be the successful applicant. Please do not submit your Criminal Record Check with your application.

ACCOMMODATION: Reasonable accommodations are available upon request for all parts of the recruitment process.

PRIVACY: Personal information on this form is collected under the authority of the Municipal Act, c. 302, as amended, and will be used to determine eligibility for employment. Questions about this collection of personal information should be directed to the Human Resources Division, 125 Syndicate Ave Suite 42, Thunder Bay, Ontario, P7E 6H8, Telephone: 625-3866