

# BUILD A CITY. BUILD A FUTURE.



*As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation.*  
*City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward.*  
**Build a City. Build a Future at the City of Surrey**

## Community Patrol Officer 2

### Employment Status

Union - CUPE Local 402 – Temporary Full -Time (until December 2026)

### Scope

The City of Surrey is seeking several customer-focused Officers who are interested in career development and the ability to influence positive change in our community. The Community Patrol Officer 2 (CPO 2) plays a critical role in extending bylaw enforcement services into late-evening and overnight hours, ensuring consistent, city-wide coverage seven days a week.

Operating from 4:30 PM to 3:00 AM and following a 4-on, 4-off shift pattern, this position addresses service gaps after standard patrol hours and enhances responsiveness to community concerns.

CPO 2s are empowered to conduct investigative work on private property—providing enhanced operational support to Bylaw Services Officers and Bylaw Enforcement Officers. The role combines enforcement, investigation, supervision, and proactive patrol, with a strong emphasis on public safety, professionalism, and collaboration with internal teams and external partners.

### Responsibilities

- **Bylaw Enforcement & Response:** respond to evening and overnight complaints (primarily noise, parking, and nuisance), conduct on-site assessments, issue warnings where appropriate, and document incidents to support enforcement actions.
- **Investigations & Evidence Collection:** conduct authorized investigations on private property, collecting and documenting evidence (e.g., observations, photos, statements) to support bylaw enforcement files and legal proceedings.
- **Parking Enforcement:** monitor and enforce parking regulations through proactive patrols and complaint response, including pay station compliance and follow-up on violations.
- **Patrols & Public Engagement:** conduct proactive and complaint-based patrols of parks, beaches, and public areas, engaging with the public to promote compliance and escalating serious issues as required.
- **Supervision & Operational Support:** provide oversight to CPO 1 staff during shifts, coordinate response and deployment, and ensure operational equipment is assigned, maintained, and functioning.
- **Administrative & Reporting Duties:** prepare shift reports, maintain accurate records, and ensure effective file management and handover of ongoing or priority matters.
- **Proactive Duties:** perform targeted patrols, proactive enforcement, and administrative tasks to support continuous service delivery and operational readiness.

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## Qualifications

Qualified candidates will have:

- Completion of Grade 12 supplemented by two courses in related discipline.
- Minimum two years of related experience dealing with the public and training in inspectional and regulatory work.
- A valid driver's license and safe driving record.
- An equivalent combination of education and experience may be considered.

Preferred Qualifications:

- Previous supervisory or lead-hand experience.
- Experience working with enforcement technologies (e.g., handheld ticketing devices, decibel meters).
- Familiarity with local government operations and partnerships with police or emergency services.

## Conditions of Employment

- This position requires completion of a Police Information Check
- Successful applicants must provide proof of qualifications

## Other Information

Number of Job Openings: 2

Pay Steps	Hourly Rate
Step 1	\$41.75
Step 2 (6 Months)	\$43.49
Step 3 (18 Months)	\$45.20
Step 4 (30 Months)	\$46.89

Shift times can vary so flexibility will be necessary based on operational need.

## Apply

If you are interested in this opportunity, please apply at <https://www.surrey.ca/careers>, Job ID 7202.

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