

Careers

Application Support Technician (10-month term)



Technology rules!

We are looking for a collaborative and customer-focused professional to join our IT team as an Application Support Technician on a 10-month term. In this role, you will provide Tier 1 and Tier 2 functional and technical support for the City's business applications and related processes, serving as a key point of contact for user questions and application issues. You will also contribute to the ongoing operation, enhancement, adoption, and minor automation of assigned systems.

Qualifications

- A two-year Computer Science Diploma from a recognized educational institution
- 2 years relevant experience including proficiency and experience in computer support and networking in various operating system environments
- Strong analytical and problem-solving skills and detail orientation
- Demonstrated ability to handle multiple projects and switch priorities as required
- Ability to work with minimal supervision and be self-motivated
- Strong service credibility, people skills and teamwork

Help create Kelowna as a *City of the Future*. Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibly. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighbourhoods, and a world-renowned College and University. You're only a quick link to the world via the Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This is a CUPE bargaining unit position with an hourly rate starting at \$46.06 per hour plus 14% in lieu of benefits, vacation and statutory holidays. The position has an expected term of 10 months but may be extended.

The City of Kelowna is committed to being an organization that values and reflects its community's diverse population, and to fostering an equitable, inclusive and progressive work environment where everyone can be their authentic self and feels a sense of belonging.

For further information or to apply, please check our website at www.kelowna.ca/careers

Applications must be received by end of day **June 9, 2026**

Applicants not contacted within three weeks of the closing date are thanked for their interest