



THE CORPORATION OF THE CITY OF NORTH VANCOUVER
MANAGER, COMMUNICATIONS
Regular Full Time

The City of North Vancouver is the urban core of the beautiful North Shore and has a long-term vision to be “The Healthiest Small City in the World”, with five key priorities to be a City for People, a Resilient City, a Vibrant City, a Connected City and a Prosperous City.

The Office of the Deputy Chief Administrative Officer is looking for a dynamic full time Manager, Communications to join the City’s Communications and Engagement team. This leadership position is part of a positive and skilled team with a service-driven culture where each day presents fresh challenges and opportunities to tangibly impact the lives of City of North Vancouver’s residents, businesses, partners and visitors.

The Manager, Communications supports the development and implementation of proactive communication programs and strategies from both a corporate and a client-group perspective and provides leadership and direction to a team of communications staff, external contractors and suppliers to ensure program continuity and flexibility to meet emerging needs. This role reports to the Director of Communications and Engagement, and works collaboratively and closely with the Manager, Civic Engagement, to deliver, implement and support an integrated and complementary approach to all communications efforts within the City of North Vancouver.

You are responsible for all strategic communications planning and operational communications across the organization working with key internal business partners. Your multidisciplinary team is the lead when it comes to informing all external audiences about City services, operations, programs and projects as well as decisions of Council ensuring consistent branding and messaging. This means you are responsible for the City of North Vancouver’s communications channels including the website, social media, videos, newsletters, signage, wayfinding, among others. You are also the keeper of the City’s visual standards ensuring all external materials are consistent, accessible and prioritize the customer experience. Your team also leads the marketing of events and activations at The Shipyards and Waterfront Districts. While not a primary responsibility, the Manager will support the entire team with media relations and emergency communications, as needed. The Manager also supports the integration of communications with Tri-Municipal communications shops and critical partners like MONOVA, North Vancouver Recreation and Culture, North Vancouver City Library, North Shore Emergency Management and Lonsdale Energy.

Your qualifications include a Bachelor’s degree in Communications or Journalism and considerable related experience in progressively senior marketing and communications roles, including experience managing employees, project teams and contractors, or an equivalent combination of education, training and experience; a minimum of five years in a supervisory capacity, preferably in a municipal or public sector environment working with unionized staff; experience in strategic communications, issues management, marketing and digital content development; demonstrated interpersonal and leadership skills in a fast paced environment; demonstrable knowledge of local government operations, processes and extensive knowledge of local and regional media in this market; and strong communication skills both written & verbal, with firm attention to detail and accuracy.

During the recruitment process, applicants will be requested to provide a current Police Information Check (PIC).

We offer an attractive remuneration and benefits package for this exempt position, including a compressed work schedule. The salary range is \$119,964 to \$141,132 annually (2024 rates). Salary offered will be commensurate with education, experience and internal parity.



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If you are passionate about making the City of North Vancouver an even greater place to live, work and play, apply online through the Career Portal at www.cnv.org May 18, 2026.

We are committed to being an inclusive employer— one that reflects the diversity of our community and values the unique contributions of each person.

Guided by our core values and Council’s vision for an open and inclusive city, we work to create respectful, safe, and accessible workplaces. We regularly review and improve our hiring practices to help identify and remove barriers. Through ongoing learning, we continue to address any that remain.

We welcome applications from all qualified candidates. If you need an accommodation during the selection process, or are having trouble completing or submitting your application, please contact us at hr@cnv.org. We’ re here to support your full participation.

Thank you for your interest in the City of North Vancouver.

We respectfully acknowledge that we live and work on the traditional and unceded territories of the Sk̓wxwú7mesh Úxwumixw (Squamish Nation) and sə lilwə tał (Tseil-Waututh Nation). The City of North Vancouver is committed to Reconciliation with these Nations, who have lived on these lands since time immemorial.

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