



# Electric Utility Operations Supervisor

Job No: 26018 Location: Penticton

## About the City of Penticton

Penticton is a vibrant, innovative waterfront city known for its commitment to sustainability, community well-being, and economic opportunity. With a strong focus on good governance, collaboration, and service excellence, the City is dedicated to enhancing the quality of life for residents, businesses, and visitors alike. As one of the most active development regions in British Columbia, Penticton features a diverse mix of large-scale and complex construction projects.

Penticton has been recognized as one of Canada's most livable cities, according to latest rankings by **The Globe and Mail**, ranked as the eighth most livable medium-sized city in Canada. Nationally, Penticton earned high marks for access to amenities (11th in Canada), #11 for midlife transitions and #11 for retirement, as well as #13 for young professionals. Penticton also placed within the top 20 in the categories of raising kids (#19), contributing to an overall ranking of 35th across Canada. Rooted in agriculture and surrounded by natural beauty, Penticton is known for its orchards, wineries, and craft breweries—making it one of Canada's top wine destinations. More than 100 years since its incorporation, Penticton continues to grow as a place to live, work, and play.

For more information, please visit our website at [penticton.ca/](https://www.penticton.ca/) (<https://www.penticton.ca/>).

For more information about life in Penticton, please visit [visitpenticton.com/](https://www.visitpenticton.com/) (<https://www.visitpenticton.com/>).

## About the Opportunity

The City of Penticton is looking for a **permanent full-time Electric Utility Operators Supervisor** based in **Penticton, B.C.**

Reporting to the Manager of Energy & Environment, the **Electric Utility Operations Supervisor** is responsible for the day-to-day supervision, coordination, and safe execution of electrical utility operations, with a primary focus on supervising Meter & Traffic Technicians and Powerline Technicians. This role ensures the reliable operation, maintenance, and renewal of the electrical distribution system, metering systems, streetlighting, traffic signals, and related infrastructure. The position plays a key leadership role in implementing and enforcing safety programs, planning and delivering capital and maintenance programs, ensuring regulatory compliance, and supporting workforce development through inspections, performance reviews, and hiring activities.

### Key Responsibilities:

#### Supervision & Leadership

- Directly supervise and provide technical leadership to Meter & Traffic Technicians and Powerline Technicians, ensuring work is completed safely, efficiently, and in compliance with applicable standards and regulations.
- Implement, maintain, and continuously improve operating safety programs, including safe work procedures, inspections, and corrective actions.
- Conduct regular field inspections, job observations, and tailboards to verify compliance with safety, quality, and operational requirements.
- Complete annual performance reviews, provide coaching, and support employee development and certification requirements.
- Assist with recruitment, hiring, onboarding, and training of Powerline Technicians and other operational staff.

#### Operations, Maintenance & Compliance

- Plan, coordinate, and oversee electrical distribution system operations, maintenance, and inspection programs, including overhead and underground assets.

- Oversee metering operations, including compliance with Measurement Canada requirements, coordination of meter testing programs, inventory management, and audit processes.
- Ensure compliance with agreements and requirements related to external agencies and service providers, including metering service agreements, radio licensing, and shared infrastructure arrangements.
- Monitor and review system data, audits, and inspection results to identify risks, deficiencies, and improvement opportunities.

#### Capital Planning & Asset Management

- Participate in the planning, scoping, and delivery of capital projects, including ordering long-lead materials, coordinating procurement, and supporting project execution.
- Develop and manage preventative maintenance and inspection programs for electrical assets, traffic signals, streetlighting, and related systems.
- Support asset management practices, including documentation, tagging standards, record keeping, and use of asset tracking systems.

#### Specialized Systems Oversight

- Oversee the operation and maintenance of traffic signals, accessibility systems, UPS systems, and related electrical equipment, ensuring safety, reliability, and regulatory compliance.
- Provide operational input into standards, guidelines, and system improvements related to metering, streetlighting, traffic signals, and accessibility initiatives

#### Required Knowledge, Abilities & Skills:

- Strong knowledge of electrical distribution systems, including overhead and underground infrastructure and metering.
- Knowledge of streetlighting and traffic signal systems.
- Thorough understanding of utility safety programs, safe work practices, and regulatory compliance requirements.
- Ability to plan, prioritize, and coordinate maintenance, inspection, and capital work programs.
- Proven leadership, supervisory, and coaching skills with the ability to motivate and manage technical staff.
- Ability to conduct inspections, investigations, and audits, and to implement corrective actions.
- Strong organizational and administrative skills, including documentation, record keeping, and use of computerized systems.
- Effective communication and interpersonal skills for working with staff, management, contractors, regulators, and external agencies.
- Sound judgment, problem-solving skills, and the ability to respond effectively to operational and emergency situations.

#### Required Education, Training & Experience:

- High school diploma or equivalent.
- Journeyman Powerline Technician certification or equivalent electrical trade certification.
- A-FSR designation with Technical Safety BC, or willingness and ability to obtain it.
- Demonstrated experience supervising electrical field crews, preferably in a municipal or utility environment.
- Experience working with high voltage electrical distribution systems is strongly preferred.
- Valid driver's license and ability to meet the physical requirements of field supervision.

## About the Benefits

Compensation based on skills and experience is an **salary range of \$116,348 - \$136,880**, along with a host of excellent benefits including:

- Extended health, dental, and vision coverage
- Relocation assistance
- 3 weeks of vacation starting on day one
- Comprehensive sick leave allotment
- Municipal pension plan
- \$2,000 in annual mental health benefits
- \$200 annual fitness rebate
- Free community recreation pass (swimming, fitness, etc.)
- Support for professional development, including yearly conference budget
- Free on-site parking
- Fleet vehicles provided for inspections and site visits
- Tickets to local concerts, hockey games, and employee appreciation events
- Annual golf tournament, wellness initiatives, and team-building activities
- A picturesque waterfront location with access to world-class outdoor recreation and a progressive, community-oriented work culture

At the City of Penticton, we recognize that great talent and great ideas come from a variety of backgrounds. Tapping into the diversity of our community makes us all stronger and allows us to serve Penticton even better.