

Benefit from work-place

balance

The Town of Sylvan Lake is a thriving, connected lakeside community that is resident focused, visitor friendly and THE place to do business. Fifteen minutes from Red Deer, and an hour and a half from both Calgary and Edmonton, we offer the amenities of a larger center with the relaxed living atmosphere of a smaller community. With abundant year-round recreational and cultural activities, we have definitely earned the name of "Brilliant All Year!"

The Town of Sylvan Lake's mission is to deliver responsible municipal services and infrastructure that support an outstanding quality of life, unforgettable experiences, and a strong, diverse economy. We achieve that through our values of integrity, accountability, engagement, innovation, diversity and inclusion and our highly skilled workforce.

Would you like to work with a dynamic, agile and resilient team in a beautiful community where people come on vacation? If so, we are seeking an experienced recreation Facility Operator:

Recreation Facility Operator 1

**Salary Range - \$28.93 – \$34.53 per Hour (currently undergoing compensation review) –
40 Hours Per Week**

Flexible Availability Required for Days, Evenings and Weekends

The Operator 1 ensures that arena floods and curling ice preparations are done on time with safety being a prime concern. Primary responsibilities include ice resurfacing, edging, curling ice preparation, janitorial work & ice plant/compressor log readings, & some HVAC troubleshooting. As a member of the facility team, the position provides cooperative assistance within all areas of the business. The attitude demonstrated in fulfilling the responsibilities shows a clear understanding of a strong customer service ability and capacity to work in a team environment.

SUMMARY OF FUNCTION

1. Ability to make artificial ice and the knowledge of ice maintenance procedures:
 - Resurfacing, edging and other ongoing ice maintenance as scheduled
 - Ice Resurfacers Operation
 - Edger Operation
 - Ice Depth measurement
 - Ice Chopping/Spudding Leveling the Ice
 - Ice Painting
 - Curling ice preparation, knowledge- Sweeping, cleaning, pebbling
2. Basic knowledge of ice refrigeration equipment, monitor the ice plant regularly and take appropriate actions as necessary for safe operation, maintaining logs with readings (as required) and keeping appropriate notes
3. Perform basic preventative maintenance on ice resurfacers
4. Performing small maintenance jobs including opening and closing of the facility, snow removal, grass cutting, custodial duties and day to day operations of the facility
5. Maintains appropriate checklists and records with respect to their duties, tasks and cycles
6. Interacts professionally with facility users, addressing inquiries, concerns and emergencies as required.
7. May be required to perform duties outside of their primary responsibilities, to support team or organizational goals and evolving business needs.

TRAINING AND EXPERIENCE REQUIREMENTS

1. Grade 12 or equivalent
2. Arena Operator 1 certification
3. Curling Assistant Ice Tech Certification
4. 1-2 years' experience performing similar work in a recreation environment
5. Strong communication and customer services skills
6. Valid Class 5 Alberta Drivers License
7. Clear RCMP Based Criminal Record check
8. Standard First Aid and CPR

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In exchange for your skills and services, we offer competitive pay, health and wellness benefits, training and development opportunities, recognition, flexibility, and support for you to maintain a work/life balance that meets your needs.

If you're looking for the opportunity to be able to positively impact your community and workplace and this opportunity fits your skillset, we would love to hear from you. Send your resume and cover letter to employment@sylvanlake.ca by end of day January 30, 2026.



The Town of Sylvan Lake is an equal opportunity employer and strongly supports diversity in the workplace; all candidates who are authorized to work in Canada and meet the qualifications are welcome to apply. We thank all applicants for their interest in this position; however, only those candidates who are selected for an interview will be contacted.