
Tow Truck Operator

DEPARTMENT:	Engineering - Parking	STATUS:	Auxiliary
NO. OF POSITIONS:	One	UNION:	CUPE, Local 387
HOURS OF WORK:	Varies*	SALARY:	\$35.91 per hour (2024 rates) plus 12% in lieu of benefits

As a central hub in the Metro Vancouver area, the City of New Westminster delivers a broad spectrum of urban services to over 92,000 residents. New Westminster is rich in history with a viable and thriving economy and has a population representative of the diversity of the region. The City is staffed by talented and dedicated employees who work together to achieve its strategic vision. We have earned a proud reputation for civic leadership, service delivery, and outstanding employee relations.

Engineering Operations is seeking a hardworking, reliable and customer service focused individual to safely and efficiently operate and maintain a variety of City tow trucks. Your responsibilities include operating a tow truck to move vehicles from accident sites, illegally parked locations, and other sites; assisting and responding to vehicle owners reclaiming vehicles from storage facilities; responding to emergency and non-emergency calls for assistance; replacing signage and remove debris; performing labour duties with various city crews, entering computer data, collecting fees, and preparing records and reports.

If the following characteristics and skills describe you, we want to meet you!

- You have a positive, energetic “can-do” approach to work.
- You have completed Grade 12 (or equivalent), with considerable experience and knowledge in the operation of a tow truck and related equipment, or an equivalent combination of training and experience as acceptable to the Employer may be considered.
- Previous experience in construction and maintenance work would be considered an asset.
- You have sound knowledge of the rules of safe operation and precautions necessary to avoid accidents and to increase efficiency when operating such equipment.
- You have the ability to recover damaged vehicles involved in motor vehicle accidents and to recover vehicles from off highway locations.
- You have the ability to deal effectively with internal and external contacts.
- You have the ability to perform record keeping duties, data entry, and receive and deposit cash receipts.
- You have the ability to perform effective pre and post trip inspections and to perform minor automotive and equipment maintenance tasks.
- You have the ability to understand and carry out oral and written instructions.
- You are able to receive and disseminate after-hours calls for service.
- You have the physical strength and stamina to perform job duties and the willingness to work outdoors in any and all weather conditions.
- You have a valid Class 5 BC Driver’s License with a safe driving record.
- You have the ability to pass and maintain a clear Police Information Check

****Shifts will be scheduled as operationally required. The successful candidate will be available for a variety of shifts scheduled for up to 12 hours in length, on days, nights and weekends.***

An eligibility list may be established to fill future auxiliary Tow Truck Driver positions for the next six months.

Apply by sending your **cover letter and resume in one document** at www.newwestcity.ca/employment by **February 8, 2026**.

To support a workforce that reflects the diversity of our community; women, Indigenous Peoples, racialized individuals, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), persons with disabilities, and others who may contribute to diversity of our workforce, are encouraged to express their interest.

New Westminster is on the unceded and unsurrendered land of the Halq'emeylem-speaking peoples. It is acknowledged by the City that colonialism has made invisible their histories and connections to the land. We are learning and building relationships with the people whose lands we are on.

We thank all applicants for their interest and advise that only those selected for an interview will be contacted.

This position is only open to those legally entitled to work in Canada.