

Job Posting

Director of Community
Services

Closing date: Tuesday, December 23rd, 2025, at 4:00pm

Salary: \$178,664 - \$209,011 (2026 rates)

How to apply: Submit a current application, which includes a current cover letter and

resume.

About the City of Welland... At the City of Welland, we're continuously rewriting our story. Not because we don't know where we're going, but because we are constantly reaching for new heights, engaging in new approaches, and pursuing what many believe to be unattainable or too ambitious. At the City of Welland, we're not satisfied with the status quo. And we're certainly not satisfied with doing things simply because that's how they were done in the past.

We expect our population to increase to over 80,000 in the next 20 years, and serving a diverse, growing community requires strategic thinkers, norm breakers, and passionate civil servants. In Niagara, Welland's growth leads every other municipality, and the City is becoming the region's heartbeat. So, we invite you to author your chapter and contribute to the overall body of work the City of Welland is creating. At the City of Welland, your ideas are nurtured, your input is invited, a healthy work-life balance is available, and most importantly, your voice will make a difference. So, if that sounds like something you want to be a part of, we want to hear from you. We're ready when you are.

About the position... Under the direction of the Chief Administrative Officer, the Director of Community Services is an executive leadership position overseeing multiple Divisions including, Recreation, Sport and Culture, Parks, Forestry and Cemeteries, and Facilities (city-wide). This position is also a primary connection to various community-based organizations including the Welland Museum, Library, and Youngs Sportsplex. A direct connection to various community-based service agencies on community matters, programs and initiatives is also directly related to this position and the Department's objectives.

The Community Services Department is directly involved in improving the quality of life of all residents and is primarily aligned with the Strategic Priorities of Health and Well-being and Livability. General operations of the Department include assessing community recreation, sport and culture needs, implementing programming and events, partnership development, parks and forestry operations and maintenance, capital planning and development for city-wide facilities and parks infrastructure and associated project management. As a significant feature in Welland, the Recreational Canal is a significant aspect of this department, boasting various sporting events and recreational opportunities.

You can view a detailed job description by visiting our website at https://www.welland.ca/Careers.asp



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Why choose Welland?

OMERS Pension: Secure your future with an OMERS pension, one of Canada's largest defined benefit pension plans. To learn more visit https://www.omers.com/.

Five Wellness days: We understand the importance of mental and physical well-being. That's why we offer five wellness days that can be taken in succession, giving you the opportunity to recharge, rejuvenate, and prioritize self-care when you need it most.

Adaptable and generous benefits package: Your health and happiness matter to us. That's why we offer a flexible and generous benefits package. From medical and dental coverage to additional perks, we've got you covered, ensuring you and your loved ones receive the care and support you deserve.

Flexible work arrangements: We believe in work-life harmony, and that means something different to each of us. Embrace flexibility with our assortment of work arrangements, including hybrid, condensed work weeks, and flexible schedules. Whether you thrive in a traditional office setting or prefer the comfort of your home office, we empower you to tailor your work environment to suit your needs.

Fair-market value salary: We recently conducted a comprehensive compensation review to ensure our pay aligned with current market values and fairly reflected the skills and contributions of our team. This process involved industry benchmarking and employee feedback to maintain competitive and equitable compensation.

The City of Welland is an equal opportunity employer committed to inclusive, barrier-free recruitment and selection processes. In addition, the City of Welland is committed to accommodating persons with disabilities. Should you require any accommodations, we will work to meet your needs.

All applications are held in strict confidence. We thank all applicants for their interest; however, we will only contact those selected for an interview. No phone calls, please.



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