CHIEF COMMUNICATIONS OFFICER

Regular Full-Time Exempt
Fire & Rescue Services / Administrative Services

Make an Impact by Leading Fire Dispatch Operations!

About our community:

Boasting a high quality of life and standard of living, Prince George has all the amenities of a large city mixed with the friendliness and appeal of a smaller community. It is a regional centre for close to 326,000 people for shopping, education, health care, the arts, and sports. Prince George's central location in the province offers work/life balance with unparalleled access to four-season outdoor recreation activities that are complemented by a full range of urban amenities and a comprehensive transportation infrastructure that connects residents, businesses, resources, and agricultural products to markets around the world. And it is only a short drive to almost anywhere in Prince George – spend less time commuting and more time doing what matters most to you! Discover all these opportunities and more!

About our organization:

The City of Prince George is committed to ensuring a positive, well-balanced work environment for its employees. With opportunities for employee training, wellness programs and professional development the City of Prince George offers a safe and supportive workplace in which to serve our community.

About the opportunity:

As the Chief Communications Officer, you will be responsible for the overall leadership, supervision, and administration of the Fire Operations Communications Centre (FOCC). In this role, you will serve as the primary liaison for one hundred (100) fire departments and rescue agencies across the 9-1-1 and fire rescue service area supported by the FOCC, ensuring effective dispatch and operational communications services. You will also work closely with local governments, providing expertise and guidance related to fire rescue operations, support services, communication systems, and associated resource materials.

About your background:

The ideal candidate will bring a minimum of ten (10) years of experience in public safety communications, dispatch, and support services, along with a strong foundational understanding of fire, police, and ambulance operations. Working knowledge of fire rescue operations is preferred. Candidates should also have at least five (5) years of supervisory experience, preferably within a unionized environment. A Grade 12 diploma is required, as well as the successful completion of accredited post-secondary coursework in business and/or leadership. A related post-secondary degree or diploma is desirable. Experience working with and troubleshooting computer and public safety communications technologies—including Computer Assisted Dispatch (CAD) systems and Records Management Systems (RMS) is essential. We are looking for a decisive, highly motivated professional who thrives in a fast-paced environment. You excel in organization and time management, have a strong aptitude for technology, and take pride in ensuring your team is well-trained, supported, and fully engaged.

Why you will love working for the Fire & Rescue Services team at the City of Prince George:

- Strive for quality assurance and service delivery excellence for one hundred fire departments in the province.
- Work in an essential service environment that is constantly evolving.
- Enjoy a competitive annual salary of \$153,302 to \$170,335 plus an excellent benefits and pension package.

If you are interested in joining our team, please apply by December 3, 2025 to: http://princegeorgejobs.prevueaps.ca/jobs/

Want to know more about this exciting career?

Please refer to the job description on our website for more details!

Want to know more about living and working in Prince George?

Please visit: Move Up Prince George / City of Prince George

The City of Prince George thanks all those who apply, however only those selected for an interview will be contacted.