

Lead Hand - Utility Operations Response (Permanent, Full-Time) - 1788

Close Date:

November 12, 2025

At the City of Kamloops, we believe in progressive and barrier-free recruitment for everybody every day. This means employment opportunities for all in a safe, inclusive and diverse workplace. We know our city is stronger when we hire qualified individuals from different backgrounds with diverse experiences, cultures and perspectives.

We are focused on creating the highest levels of service excellence, based on an organization-wide community culture that celebrates our employees who make it all happen. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience. This is Kamloops!

Let's make Kamloops shine! Join our team today.

Position Overview

Are you ready to take the lead and make a tangible difference in your city? As the Lead Hand – Utility Operations Response, you'll play a pivotal role in maintaining and protecting essential infrastructure — from water distribution to wastewater and stormwater systems that keep the community moving.

In this dynamic leadership role, you'll work alongside the Crew Leader – Utility Operations and the Utility Services Supervisor – Operations, guiding a team of skilled operators through both routine tasks and high-pressure situations. Whether coordinating emergency responses or ensuring day-to-day system reliability, you'll be hands-on in the field where it counts most.

This is a role that calls for technical expertise, steady leadership, and the ability to perform under pressure. You'll be solving real-time problems, navigating challenging conditions, and leading teams through complex operational work — all while playing a vital role in delivering safe, reliable utility services to the public.

The successful candidate, must have the following qualifications:

1. Completion of senior secondary school or its equivalent.
2. Completion of the BC EOCP Level II Certificate in Water Distribution Systems*.
3. Completion of the BC EOCP Level II Certificate in Wastewater Collection Systems*.
4. Minimum five years' previous experience in water distribution or wastewater collection.
5. Minimum three (3) months' recent related supervisory experience, with demonstrated leadership qualities.
6. Proficient in Basic Word and Basic Excel, as demonstrated through testing. (70% pass rate required)
7. Valid Class 5 BC Driver's Licence.
8. Ability to obtain BCMSA Utility Locator Specialist within three (3) months.

****All requirements must comply with the Operator Certification Program Guidelines as laid out by the Environmental Operators Certification Program (EOCP)***

For new hires, and for those working in designated positions of trust, including those working directly with vulnerable persons, no formal offer of employment will be made until an applicant completes a police information check.

A comprehensive benefits package is included with this position. This is a CUPE local 900 position. Note that more than one may be hired.

Please note that this is a new job description and is subject to agreement between the Employer and the Union.

Hourly Rate

\$43.049

Hours & Days of Work

2 days, 2 nights, 4 days off 7:00 a.m. - 7:00 p.m. and 7:00 p.m. - 7:00 a.m.

Hours per Week

40

Please note if you need assistance or have individual needs or requirements throughout the application process, contact the Human Resources Department by telephone, email hr@kamloops.ca or in person at 6-510 Lorne Street so we can better support you.

External job postings are open to everyone. We are an equal opportunity employer and thank all applicants for their interest. Please be sure to review the application requirements of each job you apply for. Only those selected to participate in the recruitment process will be contacted.

Applications are accepted online at kamloops.ca/careers.