

## **ICE PATROL & SKATE SHOP TEAM MEMBER**

As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward.

Build a City. Build a Future at the City of Surrey

#### Scope

The City of Surrey Arenas are looking for individuals who are motivated, outgoing, energetic and have exceptional customer service skills to join our Ice Patrol & Skate Shop team. The Ice Patrol and Skate Shop team members ensure the safety of patrons during public skating sessions, provide quality customer service at the skate shop, and perform any other assigned duties.

This role requires you to be available for a variety of shifts including daytime, evenings and weekends at the City's six arenas as well as the newest outdoor skating rink at Surrey Civic Plaza.

#### **Employment Status**

Auxiliary

#### Responsibilities

Working on the ice you will:

- Be responsible for providing a positive and safe experience for all patrons.
- Provide first aid when needed.
- Organize and lead activities for patrons.
- Managing patron capacity.

In the skate shop you will:

- Hand out skates, manage returns and keep the skate shop organized.
- Sharpen skates.
- Provide skate and helmet maintenance.

#### Qualifications

Successful candidates will have:

- Current Emergency First Aid and CPR Level C & AED Certificate.
- Strong skating skills.
- Ability to work independently and as part of a team.

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# BUILD A CITY. BUILD A FUTURE.



Excellent communication skills – both verbal and written.

### Other Information

Pay Grade: Schedule D

Hourly Rate: \$21.64

Applicants under consideration will be required to consent to a Police Information Check/Vulnerable Sector Check.

Successful applicants must provide proof of qualifications.

#### **Apply**

If you are interested in this opportunity, please apply at <a href="https://www.surrey.ca/about-surrey/jobs-careers">https://www.surrey.ca/about-surrey/jobs-careers</a> to Job ID 6766.

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