



# Career Opportunities

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## Skate Patrol/Cashier Lead (McLaren Arena)

Posted 29-Aug-2025 (PST) | Recreation | \$ \$22.00 | Part-time Temporary | CUPE

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Penticton is a vibrant, innovative, healthy waterfront city focused on sustainability, community, and economic opportunity. At the City of Penticton, our goal is to serve our residents, businesses, and visitors through good governance, partnership and the delivery of effective and community-focused services.

The City of Penticton's **Recreation Department** is in search of highly motivated and energetic individuals for the position of **Skate Patrol/Cashier**. The Recreation Department promotes and contributes to a healthy community and enhances the quality of life for Penticton residents and visitors through planning, management and delivery of recreation, sport events and active living opportunities. This department partners with volunteers, community members and private sector providers to support recreation opportunities in the City.

Reporting to the Recreation Coordinator - Sport Facilities, the **Skate Patrol Team Lead** is responsible for providing excellent customer service while supporting Skate Patrol/Cashier staff during public skating programs at McLaren Arena.

### Key Responsibilities:

- Provide on-site leadership to Skate Patrol/Cashier staff during public skating shifts.
- Act as the primary contact for staff and patrons during weekend and evening shifts, escalating issues to the Recreation Coordinator as required.
- Decision-making, conflict resolution, shift coverage, and assisting with staff training.
- Uphold all safety protocols and customer service standards.
- Perform duties as outlined in the Skate Patrol/Cashier job description, including customer service, skate patrol, and cash handling.

### Key Qualifications:

- Minimum of 4 years of experience in staff supervision and effective leadership; and Skate Patrol/Cashier or similar recreation of customer service role.
- Strong interpersonal and communication skills with a friendly and professional demeanor.
- Proven leadership skills with the ability to resolve conflict and deal firmly with patrons.
- Ability to **ice skate confidently** and perform physical duties related to the role.
- A current Emergency First Aid certificate or willingness to acquire.
- Complete a satisfactory criminal record check - vulnerable sector.
- Ability to work irregular hours and workdays, including weekends and evenings.

At the City of Penticton, we recognize that great talent and great ideas come from a variety of backgrounds. Tapping into the diversity of our community makes us all stronger and allows us to serve Penticton even better.

That's why we welcome all applicants to consider joining our team. We encourage Indigenous persons, people of colour, all genders and expressions, 2SLGBT2QIA+, persons living with disabilities, and others who reflect our ever-changing workplace to apply.

If you seek an exciting opportunity and possess the qualifications mentioned above, we would love to hear from you! The vacancy is open until filled.

October 7, 2025 - March 13, 2026

### Schedule:

**Schedule:** Various shifts are available and include but are not limited to;

- **Saturdays & Sundays**, 1:30-5:00pm and **Wednesdays**, 6:45-9:00pm
- **Weekdays**, 8:45am - 2:00pm

### Wage:

\$22.00 per hour

### Benefits:

Additional 15.5% in lieu of benefits and vacation

**Competition #:** 25-110

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First Name\*

Last Name\*

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