

BUILD A CITY. BUILD A FUTURE.

HELP US BUILD A WORLD-CLASS CITY.



TECHNICAL LEAD REGULAR FULL-TIME

*As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward. **Build a City. Build a Future** at the City of Surrey.*

EMPLOYMENT STATUS

Union – CUPE Local 402 – Regular Full-Time

SCOPE

Are you passionate about leveraging and integrating technology to make a meaningful impact in a vibrant and growing community? This is your opportunity to join an award-winning organization as a Technical Lead, where you'll play a critical role in designing and implementing innovative IT solutions that support the City of Surrey's strategic goals.

As a key technical resource, you will bridge the gap between high-level architectural vision and practical implementation, collaborating with business analysts, project managers, and multidisciplinary teams to deliver sustainable solutions. Utilizing system design and problem-solving skills, infrastructure and application knowledge, along with critical thinking, leadership, writing, and collaboration experience, you'll ensure solutions are well-documented, operationally resilient, and effectively transitioned to operations for long-term sustainment.

RESPONSIBILITIES

As a Technical Lead, you will:

- **Design and Deliver Solutions:** Translate high-level designs and business requirements into detailed, actionable plans and low-level designs for implementation.
- **Collaborate Cross-Functionally:** Work with architects, business analysts, project managers, and operational teams to ensure alignment between technical solutions and business goals.
- **Lead Implementation Efforts:** Oversee infrastructure or application environment build, configuration, and integration, ensuring projects meet quality standards and timelines.
- **Provide Leadership:** Direct and guide technical project resources across various technical disciplines, fostering collaboration and accountability to deliver successful outcomes.
- **Ensure Operational Sustainability:** Develop documentation, including the low-level design and standard operating procedures, and the support structure. Support the seamless handover of solutions and sustainment to operational teams.
- **Enhance Frameworks:** Contribute to the improvement of architectural approaches and establish repeatable frameworks for designing and delivering IT solutions.

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QUALIFICATIONS

- At a minimum you will have completed a 2-year diploma in information systems plus a minimum of 6 years in an IT implementation role or an acceptable equivalent combination of education and experience.
- Experience in IT implementation roles, with a proven ability to deliver large and complex solutions.
- Comprehensive knowledge of computers, programming or scripting, applications, databases, networking, cloud-hosted solutions, integrations, and IT support environments.
- Strong leadership abilities with experience guiding technical teams and fostering collaboration.
- Exceptional communication skills, both written and verbal, with the ability to convey complex technical concepts to diverse audiences.
- Demonstrated success in managing multiple projects with competing priorities and ensuring high-quality results.
- Commitment to service excellence, with a proactive approach to meeting the needs of internal and external stakeholders.

OTHER INFORMATION

Pay Grade: 31

Hourly Rate: \$55.86

Pay Steps	Hourly Rates
Step 1	\$55.86
Step 2 (6 months)	\$58.40
Step 3 (18 months)	\$60.82
Step 4 (30 months)	\$63.35

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