

# Township of Langley

<b>Job Title:</b>	Telecommunications Operator II (up to 3)
<b>Competition Number:</b>	25-U095
<b>Employment Type:</b>	Regular Full-Time
<b>Pay Rate:</b>	\$34.63 - \$40.74 per hour (five steps, 2024 rates), plus benefits
<b>Hours of Work:</b>	Four days on and four days off (2 days and 2 nights). 7:00am – 7:00pm; 7:00pm – 7:00am. 12 hour paid shifts. Non-standard hours and non-standard work week
<b>Competition Opening Date:</b>	July 21, 2025
<b>Competition Internal Closing Date:</b>	July 29, 2025
<b>Competition External Closing Date:</b>	August 4, 2025

## Job Overview

The Township of Langley is currently recruiting for up to three regular full-time **Telecommunications Operator IIs** to join our team of professionals in the RCMP Division, Police Services Department. Reporting to the Telecommunications Supervisor, in this unionized position you will receive requests for police services.

## Responsibilities

- Receive requests for police services, determine the nature and priority of each request
- Assign unit(s) to attend as appropriate and according to the area, priority of the call, and the number and type of units required and/or available
- Provide situation data and handle high priority calls as required
- Elicit details on the incident/complaint from the caller, complete the appropriate report and enter complaint details in the PRIME system
- Access CPIC using the PRIME system to enquire on the status of a vehicle license plate or related information
- Perform related duties as required

## Qualifications

- Completion of Grade 12, including or supplemented by standard commercial subjects and courses in keyboard operation, plus completion of a training program designated by the detachment and some related experience, preferably in the law enforcement or public safety communications area, including some experience as a Telecommunications Operator I, or an equivalent combination of training and experience
- Working knowledge of the Criminal Code of Canada, the Motor Vehicle Act, and other appropriate bylaws and regulations
- Skill in the operation of radio, telephone, CPIC, PRIME, and related equipment requiring dual monitor multi-mode communication is essential
- Ability to operate various police and standard office systems with speed and accuracy, including PRIME, PoliceCAD, and CPIC

**RCMP Enhanced Reliability Status is required. (not required as part of the application process, however, will be required upon consideration for employment)**

## Apply Now

Visit [tol.ca/careers](https://tol.ca/careers) to apply for this exciting career opportunity in a growing community. The Township of Langley is an equal opportunity employer.

*We appreciate all applications; however, only short-listed candidates will be contacted for an interview.*