

BUILD A CITY. BUILD A FUTURE.



SENIOR BUSINESS ANALYST (BUSINESS ANALYST 3) PROJECT (2 YEARS)

As one of Canada's fastest growing and most diverse cities, the City of Surrey is a recognized leader in innovation and sustainability. Technology is central to how we serve our community—making our city smarter, more connected, and more resilient.

Joining Surrey's IT Department means more than just starting a job—it means joining a mission. We're leading digital transformation in municipal government, delivering secure, user-focused solutions that support public safety, urban planning, environmental goals, and more. You'll work alongside passionate professionals in a collaborative, learning-focused environment—helping shape a future-ready city and a career you can be proud of.

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EMPLOYMENT STATUS

Union – CUPE Local 402 – Project (2 Years)

SCOPE

Are you a strategic-minded Business Analyst ready to make a meaningful impact in a fast-growing, innovation-driven city? The City of Surrey is seeking a Senior Business Analyst to join our team and help shape the future of service delivery for one of Canada's most dynamic municipalities.

In this senior role, you will work closely with leaders and cross-functional teams to drive enterprise transformation initiatives, influence business strategy, and deliver high-value solutions across a diverse portfolio. Acting as a trusted advisor and bridge between business and technology, you will play a key role in aligning operations with organizational goals, improving performance, and supporting the evolving needs of our community.

RESPONSIBILITIES

As a senior member of the Business Transformation team, you will:

- Lead the analysis and definition of business needs, objectives, and success criteria using research, stakeholder input, and process insight.
- Facilitate complex problem-solving by developing integrated process models, producing high-quality business requirements, and assessing solution alternatives.
- Guide stakeholders through collaborative decision-making—balancing technical possibilities, business goals, and user impact.
- Influence and support change across departments, championing communication, consensus-building, and alignment on priorities.

ABOUT YOU

You are a seasoned Business Analyst who brings a strategic mindset, strong leadership qualities, and a passion for enabling transformation. You are someone who:

- Builds strong relationships and earns trust through transparency, credibility, and collaborative engagement.
- Brings advanced knowledge of business analysis practices, process improvement, and stakeholder facilitation across complex environments.

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- Communicates with clarity and confidence—translating ideas, uncovering insights, and guiding alignment at all levels of the organization.
- Embraces change and serves as a catalyst for innovation and continuous improvement.
- Thrives in complexity—able to see the big picture while also navigating details to deliver results that matter.
- Actively pursues professional growth and views each challenge as a chance to lead, learn, and make a difference.

QUALIFICATIONS

Candidates under consideration will possess the following qualifications:

- Degree in a related field from a recognized institution plus four (4) years of related work experience or an acceptable equivalent combination of training and experience.

Preferred Assets include:

- CBAP certification.
- Experience within the public sector.
- Experience working with Continuous Improvement methodologies.
- Experience working with Agile Principles.

OTHER INFORMATION

Pay Grade: 31

Hourly Rate: \$55.86

Pay Steps	Hourly Rates
Step 1	\$55.86
Step 2 (6 months)	\$58.40
Step 3 (18 months)	\$60.82
Step 4 (30 months)	\$63.35