



MANAGER, INFORMATION, COMMUNICATIONS & TECHNOLOGY

Regular Full-Time

About Us

One of BC's Top Employers, the City of Coquitlam offers meaningful career opportunities to make a difference within the local community. As the sixth largest city in BC, we are home to more than 150,000 residents. Our diverse municipality is a great place to work as it continues to grow through innovative urban design, inspiring arts, culture and recreation programs, and state-of-the-art transportation systems. Our brand is built on managing our resources in a responsible and sustainable manner, while supporting a vibrant, growing regional urban centre. We envision a bright future in Coquitlam that we hope includes you!

About You / What We Are Looking For

The City of Coquitlam is seeking a forward-thinking and strategic technology leader to join our team as Manager, Information, Communications & Technology (ICT)—a pivotal role in shaping the digital future of one of Metro Vancouver's fastest-growing cities.

Reporting to the Chief Information Officer, you will lead a talented team of 25 professionals and oversee the City's ICT infrastructure operations, application services and client services roadmap. This is an exciting opportunity for a visionary leader who thrives on collaboration, drives transformation, and is passionate about using technology to enhance public service delivery and community outcomes.

In this role, you will:

- Provide strategic leadership and direction across ICT infrastructure operations, application services and client services.
- Champion the development and implementation of innovative technologies that align with Council's strategic vision and business priorities.
- Oversee the City's network, systems operations, and enterprise applications, ensuring seamless integration across departments and platforms.
- Lead the evaluation and implementation of new systems, applications, and infrastructure investments.
- Develop and maintain ICT policies, standards, and procedures to ensure operational excellence and security.
- Build and mentor a high-performing team, fostering a culture of innovation, accountability, and continuous improvement.
- Collaborate with internal and external stakeholders—including Council, senior leadership, and industry partners—to drive impactful technology initiatives.

We're looking for a leader who combines deep technical expertise with a strategic mindset and a passion for public service. If you're ready to take on a high-impact role in a city that values innovation, collaboration, and excellence—this is your opportunity.

Minimum Qualifications

- A Bachelor's Degree in Business Administration, Computer Science, or a related field.
- Equivalent combinations of education and experience will be meticulously considered.
- A minimum of 10 years of progressive leadership experience in relevant roles, with a proven history of delivering outstanding results.

Preferred Qualifications

- Extensive experience leading change in a public sector environment.
- Leading organizational wide digital strategy and innovation initiatives.

If you possess a drive for performance and innovation and are eager to lead our city to new technological heights, we encourage you to apply and be an integral part of our transformative journey. Together, we will shape the future of our city's technological landscape and achieve unparalleled success!



What We Offer

This excluded position has an annual salary range of \$168,338 - \$189,357. The rate of pay is based on a variety of factors including qualifications, knowledge, experience and skills.

You will have the chance to join a rapidly growing and diverse team dedicated to supporting the local community, and be able to engage in variety of learning and development opportunities. Additionally, there is an opportunity to participate in a flex day program. This position is based in Coquitlam. The City offers an attractive vacation and extended benefits package, including the ability to contribute to the Municipal Pension Plan.

Accessibility / Equal Opportunity Employer

The City of Coquitlam is proud to be an Equal Opportunity Employer working towards enhancing equitable practices in our recruitment and retention processes. As an organization we are committed to creating an inclusive work environment to support our growing and diverse work force. To learn more about what equity, diversity, and inclusion means, and the City's efforts in support of these principles, please visit coquitlam.ca/edi for more information.

If at any time during the application or recruitment process you require additional assistance or an accommodation, please contact our team for confidential support. Staff can also provide in-person support if required.

Applicants under consideration may be required to undergo a police information check (with no adverse reports).

Good people make Coquitlam great, sign up for career alerts through our recruitment portal to stay up to date about opportunities within our team, or follow us on [LinkedIn](#) to learn more about how #YouCouldWorkHere too!

Please apply online at www.coquitlam.ca/careers by 11:55 pm on July 14, 2025.

We thank all applicants for their interest; however, only those selected for an interview will be contacted.