

Careers

Community Ticketing Manager



Help create Kelowna as a City of the Future and join our team as the Community Ticketing Manager. Are you passionate about live events and bringing communities together? We are searching for an enthusiastic Community Ticketing Manager to take our ticketing services to new heights. We're looking for a dynamic leader with a flair for business, a knack for building strong community partnerships, and the drive to create unforgettable event experiences. If you're ready to innovate, collaborate, and be at the heart of the action, we want to meet you!

Qualifications

- Post-secondary Degree in business, marketing or equivalent training, plus 5 years of experience in event ticketing management.
- Proven experience in ticketing management, event coordination, or a related field
- Strong technical skills with experience in ticketing platforms, experience in financial management, including budgeting, revenue tracking, and event settlements
- Excellent problem-solving abilities, with the ability to troubleshoot complex issues under tight deadlines
- Exceptional communication skills, both written and verbal, with a focus on customer service

Help create Kelowna as a *City of the Future*. Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibly. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighborhoods, and a world-renowned College and University. You're only a quick link to the world via Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This exempt position offers a salary starting at \$94,700 per year, employer-paid comprehensive benefits, an earned day off program, 4 weeks paid vacation and one of Canada's top pension plans.

For further information or to apply, please check our website at www.kelowna.ca/careers

Applications must be received by end of day **August 29, 2025**.

Applicants not contacted within three weeks of the closing date are thanked for their interest