

TOW TRUCK OPERATOR

DEPARTMENT:	Engineering Operations	STATUS:	Regular Full-Time
NO. OF POSITIONS:	One	UNION:	CUPE, Local 387
HOURS OF WORK:	40 hours per week*	SALARY:	\$35.91 per hour plus a comprehensive benefits package (2024 rates)

As a central hub in the Metro Vancouver area, the City of New Westminster delivers a broad spectrum of urban services to over 85,000 residents. New Westminster is a city rich in history with a viable and thriving economy, has a population representative of the diversity of the region, and is staffed by talented and dedicated employees who work together to achieve its strategic vision. The City of New Westminster has earned a proud reputation for civic leadership, service delivery, and outstanding employee relations.

Engineering Operations is seeking a hardworking, reliable and customer service focused individual to safely and efficiently operate and maintain a variety of City tow trucks. Your responsibilities include operating a tow truck to move vehicles from accident sites, illegally parked locations, and other sites; assisting and responding to vehicle owners reclaiming vehicles from storage facilities; responding to emergency and non-emergency calls for assistance, including responding to after-hours calls to asses and call out staff as required. Furthermore, duties may include: removing debris, performing labour duties with various city crews, entering computer data, collecting fees, and preparing records and reports.

If the following characteristics and skills describe you, we want to meet you!

- You have a positive, energetic "can-do" approach to work.
- You have completed Grade 12 (or equivalent), with considerable experience and knowledge in the operation of a tow truck and related equipment, or an equivalent combination of training and experience as acceptable to the Employer may be considered.
- You are available to work day shift, afternoon shift, graveyards, and weekends. Although this position has a relatively set schedule, you may be required to change your working shift to meet operational needs.
- Previous experience in construction, maintenance, and towing trailers or equipment would be considered an asset.
- You have sound knowledge of the rules of safe operation and precautions necessary to avoid accidents and to increase efficiency when operating such equipment.
- You have the ability to deal effectively with internal and external contacts.
- You have the ability to perform record keeping duties, data entry, and receive and deposit cash receipts.
- You have the ability to perform effective pre and post trip inspections and to perform minor automotive and equipment maintenance tasks.
- You have the ability to understand and carry out oral and written instructions.
- You are able to receive and disseminate after-hours calls for service.
- You have the physical strength and stamina to perform job duties and the willingness to work outdoors in any and all weather conditions.
- You have a valid Class 5 BC Driver's License with a safe driving record.
- You have the ability to pass and maintain a clear Police Information Check.

What we offer:

- Work-life balance 40 hour work week plus paid vacation
- Health and wellness comprehensive benefits, plus other wellness-focused programs and benefits
- Retirement benefits including municipal pension plan
- Career development ongoing learning and development program and education opportunities

Apply today to join a team of enthusiastic and innovative employees, and help us build a community that is vibrant, inclusive, and sustainable.

*Monday to Friday, 4:00 pm - 12:30 am (with flexibility to work day shift, afternoon shift, and weekends).

Apply online with your resume and cover letter in one document at <u>www.newwestcity.ca/employment</u> by May 31, 2025

To support a workforce that reflects the diversity of our community; women, Indigenous Peoples, racialized individuals, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), persons with disabilities, and others who may contribute to diversity of our workforce, are encouraged to express their interest.

New Westminster is on the unceded and unsurrendered land of the Halq'eméylem-speaking peoples. It is acknowledged by the City that colonialism has made invisible their histories and connections to the land. We are learning and building relationships with the people whose lands we are on.

We thank all applicants for their interest and advise that only those selected for an interview will be contacted.

This position is only open to those legally entitled to work in Canada.