

STREET USE & PARKING ENFORCEMENT OFFICER

DEPARTMENT: Engineering STATUS: Full Time

NO. OF POSITIONS: One UNION: CUPE, Local 387

HOURS OF WORK: 37.5 hours per week SALARY: \$31.95 – 37.54 per hour plus a comprehensive

benefits package (2024 rates)

This is a customer centric, compliance oriented regulatory enforcement role in which you will patrol the City districts and parkades by vehicle and on foot to ensure compliance with Street and Traffic Bylaw and other regulations. You will be responsible for issuing warning notices or tickets for Bylaw infractions; explaining and interpreting Bylaw regulations to the public, appearing in court or at hearings to give testimony and performing other assigned work as required. As well as Street Use and Parking Enforcement, you may be responsible for the servicing of parking meters and pay stations; collecting revenues from parking meters and pay stations; and reporting faulty or broken pay stations and meters to a supervisor.

If you have the following characteristics and qualifications, we want to hear from you:

- Grade 12 including and related training and experience in enforcement or regulatory work or an equivalent combination
 of education and experience may be considered. Preference will be given to candidates with Bylaw Level 1 and Bylaw
 Level II
- Strong knowledge of New Westminster's Street and Traffic Bylaw as related to the work performed.
- Knowledge of the methods, materials and tools used in servicing and repairing parking meters and pay stations considered an asset.
- Excellent customer service skills and ability to deal with the public in a tactful manner. Sound knowledge of City regulations governing street use permitting and parking matters.
- Sound knowledge of municipal street layout.
- Ability to prepare and maintain records related to the work.
- Ability to provide accurate evidence in court related to disputed bylaw violations.
- Ability to make routine repairs on parking meters and pay stations would be an asset.
- Ability to walk long distances and work outside in any type of weather.
- Ability to perform assigned duties under minimal supervision.
- Working knowledge of MS Office applications including Word, Outlook, and Excel. Preference will be given to candidates with experience in License Plate Recognition systems, Ticket Manager, and Tempest.
- Working knowledge of the Motor Vehicle Act as related to the work performed.
- The successful candidate must pass and maintain a clear Police Information Check.
- Valid BC Driver's License with a clean driving record required.

What We Offer:

- Work-life balance 37.5 hour work week plus paid vacation and optional compressed day off program
- · Health and wellness comprehensive benefits, plus other wellness-focused programs and benefits
- Retirement benefits including municipal pension plan
- Career development ongoing learning and development program and education opportunities

This position works Tuesday - Saturday, with 8-hour shifts between the hours of 08:30 and 21:00, on a 2-week rotation. Schedule adjustments may be necessary on occasion due to operational needs.

Apply online with your resume and cover letter in one document at www.newwestcity.ca/employment by May 19, 2025.

To support a workforce that reflects the diversity of our community; women, Indigenous Peoples, racialized individuals, persons of diverse sexual orientation, gender identity or expression (LGBTQ2S+), persons with disabilities, and others who may contribute to diversity of our workforce, are encouraged to express their interest.

New Westminster is on the unceded and unsurrendered land of the Halq'eméylem-speaking peoples. It is acknowledged by the City that colonialism has made invisible their histories and connections to the land. We are learning and building relationships with the people whose lands we are on.