At the City of Abbotsford, we offer ongoing personal and professional development opportunities, competitive compensation, and a comprehensive benefits package.

The City of Abbotsford is committed to creating a workplace that fosters a culture of diversity and inclusion. We encourage applications from individuals from all genders, backgrounds and underrepresented groups.

We are happy to work with applicants requesting accommodation at any stage of the hiring process.

Customer Service Representative Parks, Recreation & Culture CUPE, Full-Time Posting #J0425-0714

Are you an outgoing, customer focused individual with proven skills and experience in working in a fast-paced environment? If so, we are currently offering an exciting opportunity for a full-time Customer Service Representative in our Parks, Recreation and Culture Department.

In this exciting role you will be in constant contact with the general public and community groups. The work involves the provision of assistance and information regarding recreation programs, events, schedules, rentals and fees, as well as processing registration for all recreation programs; receiving and processing cash and other forms of payments and routine clerical support duties. Your time management and organization skills will allow you to work effectively in this busy atmosphere. Your strong communication and relationship building skills will be essential as you provide information and assistance to the public and maintain effective working relationships with all stakeholders. Your ability to work independently, multi-task and take initiative will guide your success in this position.

As the ideal candidate you will have:

- Grade 12;
- Computer software courses (word processing and spreadsheet applications); and
- A minimum of one (1) year experience performing cash receipting and clerical functions using computer software applications.

FT Block available:

Block	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
MRC		1:45pm	1:45pm	1:45pm	1:45pm	1:45pm	
		_	_	_	_	_	
		10:15pm	10:15pm	10:15pm	10:15pm	10:15pm	

This position is unionized, CUPE Local 774, and the hourly rate of pay is from \$25.78 to \$30.33 per hour.

The City of Abbotsford is committed to creating a workplace that fosters a culture of diversity and inclusion by attracting, retaining and developing a talented and diverse workforce which broadly reflects the community and citizens we serve.

To apply, please visit us online at www.abbotsford.ca/careers

Closing Date: May 28, 2025

