

Communications Operator (Temporary, Full-Time) - 1564

Close Date: Open Until Filled

At the City of Kamloops, we believe in progressive and barrier-free recruitment for everybody every day. This means employment opportunities for all in a safe, inclusive and diverse workplace. We know our city is stronger when we hire qualified individuals from different backgrounds with diverse experiences, cultures and perspectives.

We are focused on creating the highest levels of service excellence, based on an organization-wide community culture that celebrates our employees who make it all happen. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience. This is Kamloops!

Let's make Kamloops shine! Join our team today.

Position Overview

An exciting and challenging opportunity exists for a temporary, full-time Communications Operator with the City of Kamloops – Kamloops Fire Rescue. Reporting to the Assistant Chief, Operations and under the direction of the Lead Communications Operator, the Communications Operator is responsible for receiving, assessing and prioritizing calls for service including emergency and non-emergency calls, dispatching resources, disseminating information and providing operational support to all agencies. The work is characterized by periods of intense activity requiring the exercise of considerable care, judgement and concentration. The Communications Operator is also required to perform duties related to the operations of the Kamloops Fire Rescue Dispatch Centre.

Join Kamloops Fire Rescue and become part of our family helping your family. In this dynamic fast-paced environment, you will have the opportunity to learn about emergency services and be part of a team who builds each other up and supports one-another in their day-to-day interactions.

Welcome to the vibrant heart of British Columbia, where the majestic Thompson River flows amidst stunning landscapes and a community steeped in history and culture. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit! Nestled in the Thompson Valley and surrounded by the rugged beauty of the Interior Plateau, Kamloops boasts a unique blend of urban amenities and outdoor adventure. From its bustling downtown core, alive with eclectic shops and diverse culinary delights, to its vast network of trails, parks, and recreational facilities, Kamloops offers something for everyone. Whether you're an outdoor enthusiast seeking thrills on the mountain bike trails of nearby Kamloops Bike Ranch, a history buff exploring the city's rich Indigenous heritage at the Secwépemc Museum and Heritage Park, or a foodie delighting in the farm-to-table cuisine of its local restaurants, Kamloops welcomes you with open arms and boundless opportunities to explore, discover, and connect.

The successful candidate must have the following qualifications:

1. Successful completion of Grade 12 or its equivalent.
2. Must have completed one year experience in public safety telecommunication.
3. Job specific testing will be required.

For new hires, and for those working in designated positions of trust, including those working directly with vulnerable persons, no formal offer of employment will be made until an applicant completes a police

information check. A comprehensive benefits package is included with this position. This is an IAFF Local 913 position.

This is a temporary position until approximately March 31, 2027. This position will remain open until filled. This posting may close anytime after April 3, 2025 if a qualified candidate is found.

Hourly Rate

\$33.752

Hours & Days of Work

2 days, 2 nights, 4 days off

08:00 - 18:00

18:00 - 08:00

Hours per Week

42 (Average)

Please note if you need assistance or have individual needs or requirements throughout the application process, contact the Human Resources Department by telephone, email hr@kamloops.ca or in person at 6-510 Lorne Street so we can better support you.

External job postings are open to everyone. We are an equal opportunity employer and thank all applicants for their interest. Please be sure to review the application requirements of each job you apply for. Only those selected to participate in the recruitment process will be contacted.

Applications are accepted online at kamloops.ca/careers.