



Make working for
The City work for you.



Leader (Deputy Chief), Integrated Services

If you are committed to public service, enjoy collaborating with others, share our values and have a desire to learn and grow, join [The City of Calgary](#). City employees deliver the services, run the programs and operate the facilities which make a difference in our community. We support work-life balance, promote physical and psychological safety, and offer competitive wages, pensions, and [benefits](#). Together we make Calgary a great place to make a living, a great place to make a life.

The City is committed to fostering a respectful, inclusive and equitable workplace which is representative of the community we serve. We welcome those who have demonstrated a commitment to upholding the values of equity, diversity, inclusion, anti-racism and reconciliation. Applications are encouraged from members of groups that are historically disadvantaged and underrepresented. Accommodations are available during the hiring process, upon request.

Reporting to the Chief (Manager), Public Vehicle Standards (PVS) in the Emergency Management & Community Safety (EMCS) business unit, as Deputy Chief, Integrated Services, you will provide leadership and direction to the Integrated Services section by developing strategy and operational plans, and leading leaders and staff through the vision for the division and business unit. Primary duties include:

- Oversee the functions within the Integrated Services section, which include the Organizational Effectiveness and the Court and Canadian Police Information Centre (CPIC) teams consisting of leaders, staff, and uniformed Peace Officers.
- Collaborate closely with Deputy Chiefs in the PVS division namely in Transit Public Safety and Vehicle for Hire Public Safety, and with leaders across EMCS to support and strengthen EMCS and division objectives and vision.
- Lead development and advancement of employee development programs, workforce planning objectives, continuous operational improvement activities, and workplace culture initiatives.
- Oversee compliance with the Alberta Peace Officer Program and applicable legislation.
- Develop and sustain partnerships with partner agencies and internal/external groups through integrating strategy with systems, people and processes.
- Provide strategic evaluations of Calgary Transit infrastructure to identify impacts on safety.
- Liaise with other divisions and sections within and external to Calgary Transit on issues relevant and beneficial to overall service delivery and conduct environmental scans to ensure that the appropriate bylaws, tools, resourcing and processes are in place for Public Safety and Enforcement.
- Provide coaching, leadership, direction, and communication to direct and indirect reports to ensure development and engagement of staff and build succession and strengthen culture within the section.
- Develop goals and objectives in accordance with provincial and municipal requirements, and with business unit and corporate goals, that support and enable the services provided by PVS and the EMCS business unit.
- Oversee the public complaint process, including investigations and solutions.
- Provide recommendations and support to senior management on protective services and security related issues.

Qualifications

- A completed 2 year diploma in Criminal Justice, Business, Public Safety, Social Work or a related field and at least 10 years of related experience which includes 8 years of demonstrated progressive leadership; OR
- A degree in Criminal Justice, Business, Public Safety, Social Work or related field and at least 8 years of related experience, which includes 4 years of demonstrated progressive leadership.
- A Master's degree in a related field will be considered at asset.
- A valid Class 5 Driver's Licence (or provincial equivalent) with no more than 6 demerits, and no current suspensions or charges pending.
- The ability to obtain a City of Calgary [operator's permit](#).
- Knowledge of federal, provincial and municipal regulations and enforcement requirements, including knowledge of the Peace Officer program.
- Demonstrated political acumen, strategic planning and operational acumen, problem solving and communication skills.

Pre-employment Requirements

- An enhanced security clearance will be conducted.
- Successful applicants must provide proof of qualifications.

Note: Please note all exempt positions at The City are undergoing a compensation review. This means the union jurisdiction and/or salary range listed here may change. [Tell me more](#).

Please visit our [Careers webpage](#) for another exciting Deputy Chief opportunity with Emergency Management & Community Safety

Union: Exempt Position Type: 1 Permanent Compensation: Level F \$96,522 – 147,834 per annum (2025 Rates) Hours of work: Standard 35 hour work week Audience: Internal/External	Business Unit: Emergency Management & Community Safety Location: 1417C 33 Street SW Days of Work: This position works a 5 day work week earning 1 day off in a 3 week cycle. Apply By: March 31, 2025 Job ID #: 311651
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Apply online at www.calgary.ca/careers