

Communications Operator (Temporary, Full-Time) - 1555

Close Date: Open Until Filled

At the City of Kamloops, we believe in progressive and barrier-free recruitment for everybody every day. This means employment opportunities for all in a safe, inclusive and diverse workplace. We know our city is stronger when we hire qualified individuals from different backgrounds with diverse experiences, cultures and perspectives.

We are focused on creating the highest levels of service excellence, based on an organization-wide community culture that celebrates our employees who make it all happen. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit, traits that make us a leader! Recreation, sports, arts and culture, health care, social activities, volunteerism, and affordable housing all meld to form a unique blend of big-city amenities with small-town ambience. This is Kamloops!

Let's make Kamloops shine! Join our team today.

Position Overview

An exciting and challenging opportunity exists for a Temporary, Full-Time Communications Operator with the City of Kamloops! Under the direction of the Lead Communications Operator and supervision of a Platoon Captain and the Assistant Chief, the Communications Operator is responsible for the receipt of 911 emergency calls, fire dispatch, telephone switchboard work, clerical duties, radio operation work of a varied nature, and other duties as assigned. The work is characterized by periods of intense activity requiring the exercise of considerable care, judgement, and concentration. Training and quality assurance for this position is overseen by the Assistant Chief - Support Services.

Join Kamloops Fire Rescue and become part of our family helping your family. In this dynamic, fast-paced environment, you will have the opportunity to learn about emergency services and be part of a team who builds each other up and supports one another in their day-to-day interactions.

Welcome to the vibrant heart of British Columbia, where the majestic Thompson River flows amidst stunning landscapes and a community steeped in history and culture. We are known as Canada's Tournament Capital and are famous for our hospitality and community spirit! Nestled in the Thompson Valley and surrounded by the rugged beauty of the Interior Plateau, Kamloops boasts a unique blend of urban amenities and outdoor adventure. From its bustling downtown core, alive with eclectic shops and diverse culinary delights, to its vast network of trails, parks, and recreational facilities, Kamloops offers something for everyone. Whether you're an outdoor enthusiast seeking thrills on the mountain bike trails of nearby Kamloops Bike Ranch, a history buff exploring the city's rich Indigenous heritage at the Secwépemc Museum and Heritage Park, or a foodie delighting in the farm-to-table cuisine of its local restaurants, Kamloops welcomes you with open arms and boundless opportunities to explore, discover, and connect.

The successful candidate must have the following qualifications:

1. Successful completion of Grade 12 or its' equivalent.
2. Must have completed one year experience in public safety telecommunication.
3. Demonstrated typing speed of 45 words per minute.
4. Proficient in basic Word, and basic Excel as demonstrated through testing. (70% pass rate required)
5. Subject to an audiometric test.

For new hires, and for those working in designated positions of trust, including those working directly with vulnerable persons, no formal offer of employment will be made until an applicant completes a police

information check. A comprehensive benefits package is included with this position. This is an IAFF Local 913 position.

This is a temporary position until approximately February 28, 2027. This position will remain open until filled. This posting may close anytime after March 17, 2025 if a qualified candidate is found.

Hourly Rate

\$33.752

Hours & Days of Work

2 days, 2 nights, 4 days off

08:00 - 18:00

18:00 - 08:00

Hours per Week

42 (Average)

Please note if you need assistance or have individual needs or requirements throughout the application process, contact the Human Resources Department by telephone, email hr@kamloops.ca or in person at 6-510 Lorne Street so we can better support you.

External job postings are open to everyone. We are an equal opportunity employer and thank all applicants for their interest. Please be sure to review the application requirements of each job you apply for. Only those selected to participate in the recruitment process will be contacted.

Applications are accepted online at kamloops.ca/careers.