



Crisis Intervention Worker

Auxiliary (up to 3 positions)

About Us

One of BC's Top Employers, the City of Coquitlam offers meaningful career opportunities to make a difference within the local community. As the sixth largest city in BC, we are home to more than 150,000 residents. Our diverse municipality is a great place to work as it continues to grow through innovative urban design, inspiring arts, culture and recreation programs, and state-of-the-art transportation systems. Our brand is built on managing our resources in a responsible and sustainable manner, while supporting a vibrant, growing regional urban centre. We envision a bright future in Coquitlam that we hope includes you!

About You / What We Are Looking For

Coquitlam RCMP Victim Services is a free and confidential service that provides 24/7 police initiated crisis intervention, short term support and referrals to victims of crime and trauma. The Coquitlam Victim Services Unit is looking to hire up to three additional members to their team of caring individuals who have proven skills in crisis intervention and thrives in dynamic, fast paced and demanding environments. The Auxiliary Crisis Intervention Worker (CIW) reports directly to the Victim Services Coordinator.

Crisis Intervention Workers duties include providing on-call overnight (6pm-7am) and weekend (7am-6pm & 6pm-7am) crisis intervention support, information and referrals to victims of crime and trauma. You will be directed by the RCMP to provide support to victims and witnesses at such incidents as: sudden deaths, suicides, intimate partner violence, assaults, sexual assaults, robberies, Next-of-Kin notifications and more. You will be exposed to highly traumatized people and may, from time to time be exposed to the visual effects of graphic violence and death. Depending on the type of call, you may need to navigate through uneven terrain and/or sit and stand for extended periods of time. CIW's primarily work on-call overnights and on weekends, with a meeting/debriefing scheduled for every second month. Crisis Workers are also used for occasional week day office shifts and statutory holiday coverage.

Qualifications

The successful candidates will at minimum have graduated from grade 12 supplemented by courses in crisis intervention, critical incident stress and conflict resolution, plus related experience, or an equivalent combination of training and experience.

There is a requirement to possess a valid and unrestricted class 5 BC driver's license as well as obtaining and maintaining an RCMP Enhanced Reliability Security Clearance and Vulnerable Sector Clearance. The incumbent must remain within a 25-minute drive proximity to the Coquitlam RCMP detachment while on shift- 2986 Guildford Way, Coquitlam.

Assets

Preference will be give to candidates with related experience in social services or counselling. You will also have excellent interpersonal, communication and organizational skills. The incumbent must be able to work independently with limited supervision and function effectively under conditions of emergency and conflict. Proficiency in a second language is considered an asset.

Good people make Coquitlam great, sign up for career alerts through our recruitment portal to stay up to date about opportunities within our team, or follow us on [LinkedIn](#) to learn more about how #YouCouldWorkHere too!

What We Offer:

This CUPE position has an hourly rate range of \$34.39 – \$40.49 plus 12% in lieu of benefits. The rate of pay is based on a variety of factors including qualifications, knowledge, experience and skills.

You'll have the chance to join a rapidly growing and diverse team dedicated to supporting the local community.

Accessibility / Equal Opportunity Employer



The City of Coquitlam is proud to be an Equal Opportunity Employer working towards enhancing equitable practices in our recruitment and retention processes. As an organization we are committed to creating an inclusive work environment to support our growing and diverse work force. To learn more about what equity, diversity, and inclusion means, and the City's efforts in support of these principles, please visit coquitlam.ca/edi for more information.

If at any time during the application or recruitment process you require additional assistance or an accommodation, please contact our team by emailing confidentialHR@coquitlam.ca for confidential support. Staff can also provide in-person support if required.

Please apply online at www.coquitlam.ca/careers by 11:55 pm on March 14, 2025.

We thank all applicants for their interest; however, only those selected for an interview will be contacted.