
CUPE 1287

Job Title:	Courtroom Clerk		
Job Opening Id:	41757	# Required:	1
Business Unit:	Corporate Services	Division:	Legal & Court Services
Location:	Court Services Welland	Standard Hours:	35.00 / week
Full/Part Time:	Full-Time	Regular/Temporary:	Temporary
Salary Grade:	10	Salary Range:	\$ 31.68 - \$ 33.51
Post Date:	2025-02-27	Close Date:	2025-03-12

Approximate Duration: 12-18 months

As an employer of choice, Niagara Region offers competitive salaries and benefits, a defined benefit pension plan, a corporate wellness centre, access to the Employee and Family Assistance Program (EFAP), mentorship and training programs, employee recognition programs, and more. In addition, the Region recognizes the value of having flexible work arrangements to support better work-life balance for our employees. Hybrid work arrangements may vary from one employee to another and may also differ in the number of remote workdays. These opportunities remain subject to the alignment of operational needs, business requirements, and customer service expectations.

ABOUT US

Serving a diverse urban and rural population of more than 475,000, Niagara Region is focused on building a strong and prosperous Niagara. Working collaboratively with 12 local area municipalities and numerous community partners, the Region delivers a range of high-quality programs and services to support and advance the well-being of individuals, families and communities within its boundaries. Nestled between the great lakes of Erie and Ontario, the Niagara peninsula features some of Canada's most fertile agricultural land, the majesty of Niagara Falls and communities that are rich in both history and recreational and cultural opportunities. Niagara boasts dynamic modern cities, Canada's most developed wine industry, a temperate climate, extraordinary theatre, and some of Ontario's most breathtaking countryside. An international destination with easy access to its binational U.S. neighbour New York State, Niagara attracts over 14 million visitors annually, as well as a steady stream of new residents and businesses.

At Niagara Region, we value diversity - in background and experience. We are proud to be an equal opportunity employer. We aspire to hire and grow a workforce reflective of the diverse community we serve. By doing so, we can deliver better programs and services across Niagara.

We welcome all applicants! For more information about diversity, equity, and inclusion at Niagara Region, email related questions to diversity@niagararegion.ca. To send input on reducing barriers in the current hiring process, please email myhr@niagararegion.ca

Don't have every qualification?

You may be hesitant to apply if you do not have every qualification listed in the posting. While specific qualifications are important for certain roles, we invite individuals from diverse backgrounds and varying levels of experience and education to apply. Our recruiters will evaluate your suitability for the role.

Please note that for unionized roles, we must follow collective agreement requirements. However, we encourage all interested candidates to submit their applications. We believe success in a role can extend beyond meeting every single requirement.

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JOB SUMMARY

Provide support and assistance as Clerk of the Court within Provincial Offences Act court sessions. Prepare and certify court transcripts. Provide administrative support to the Provincial Offences Court Administration program when court is not in session and backup to the Customer Service Representative as needed.

QUALIFICATIONS

EDUCATION

- Completion of Grade 12 or equivalent
- Two years post-secondary education in Law Office Administration, Law Clerk or related program or an equivalent combination of education and experience may be considered.

KNOWLEDGE/EXPERIENCE

- Minimum 2 years of experience working in a court or legal office following interacting with the public and providing exceptional customer service.
- Previous cash handling and reconciling experience considered an asset.
- Fluency in French (both written and verbal) considered an asset.
- Experience operating digital recording systems and typing transcripts will be considered an asset.

SKILLS

- Excellent knowledge of Provincial Offences Act and the Courts of Justice Act.
- Ability to interpret and apply court policies and procedures.
- Ability to operate electronic recording and transcribing equipment.

- Excellent oral and written communication skills.
- Knowledge of legal terms and procedures.
- Excellent keyboarding skills
- Strong computer skills in a Windows environment and knowledge of the Integrated Court Offences Network (ICON), Court Administration Management (CAMS) and Liberty systems.
- Strong interpersonal skills with ability to deal diplomatically with the public, colleagues, stakeholders and the judiciary.
- Excellent attention to detail/accuracy.
- Ability to multitask to complete all courtroom functions simultaneously

SPECIAL CONDITIONS

- In accordance with the Corporate Criminal Record Check Policy, the position requires the incumbent to undergo a Criminal Records Check and submit a Canadian Police Clearance Certificate.

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How to Apply

Regional staff strive to enable the strategic priorities of council and the organization through the completion of their work. Staff carry out their work by demonstrating the corporate values. To view the full job description, requirements and apply on our Careers Site, visit our Careers page - Job Opening **#41757** (<https://www.niagararegion.ca/government/hr/careers/>)

Uncover the wonder of the Niagara Region and join a team dedicated to meeting tomorrow's challenges, today!

Let us know why you would be an excellent team member by submitting your online application no later than **February 5, 2025**, before midnight by visiting our 'Careers' page at www.niagararegion.ca. We thank all candidates for their interest however, only those candidates selected for an interview will be contacted.