



Shape a place
where people
want to be

Position Title: Park Ranger

Position Status: Full-Time Regular

Department: Regional Parks

Employee Group: GVRDEU

Location: Various Parks (Office location: Burnaby Lake Regional Park)

Salary Range/ Wage Rate: \$37.44 hourly plus 6.25% deferred compensation

This role receives an additional 6.25% deferred compensation on hours worked. The additional 6.25% can be taken as compensation or time off.

Our Regional Parks Department is seeking a Park Ranger who enjoys working outdoors and will help protect natural areas in the region.

You are: A strong communicator who is passionate about protecting natural spaces and regional parks. You have two years of experience in parks or equivalent enforcing regulations and/or bylaws, the mandatory educational requirements (see below), the ability to resolve conflicts, establish and maintain professional relationships and work well with a diverse team. You are available to work shifts scheduled between the hours of 6:00am and 3:00am.

This role: *(Duties described are intended to be representative of the position and are not to be considered as all-inclusive.)*

- Ensures visitor comfort and safety. Provides general information to, and answers day-to-day questions for park users. Patrols park sites on foot, by motorized and non-motorized vehicles, watercraft (e.g. snowshoe, ski, bicycle, all-terrain vehicle, on/off road motorcycle, boat, canoe, horseback, air) or by other appropriate means.
- Engages in public regulatory compliance and enforcement activities throughout the park system in cooperation with other park staff, park officers and park rangers. Is appointed a Park Officer. Duties may be required to be performed at one or more than one MV Regional Parks site (e.g. parks, greenways, ecological conservancy areas, reserves).
- Obtains public compliance with regulations in a professional, tactful, confident and assertive manner using educational techniques and persuasion. Uses sound and reasonable judgement in the interpretation and application of the GVRD Parks Regulation Bylaw. Enforces regulations and bylaws by use of notices, tickets and charges.
- Collaborates and cooperates with groups (e.g. partners, volunteers, community organizations) to address park issues specific to Parks rules and regulations, and public safety and security.

- Collaborates and cooperates with other regulatory agencies to obtain public compliance with other applicable regulations and laws on Metro Vancouver dedicated park land.
- Investigates complaints and incidents. Resolves recurring offences, manages difficult people and elevated enforcement scenarios. Handles escalated issues from Parks staff relating to conflict, enforcement, and infractions situations.
- As assigned, testifies for Metro Vancouver in legal proceedings and consults with legal counsel.
- Maintains an Officer's Note Book with clear, concise and legible information suitable for court submission. Maintains hard copy and electronic investigative files, and enters data into enforcement database. Prepares and delivers written and verbal reports.
- May supervise, plan and direct the work of staff; ensures operational standards are met. Instructs staff and participates in training programs.
- Assists with park operations and maintenance on a periodic, seasonal or emergency basis and uses basic construction and maintenance skills for duties as required. Coordinates traffic and crowd control as required.
- Assists with research and resource management projects. Collects regulatory, research and resource management data.
- Complies with corporate and departmental programs, standards and procedures, and WorkSafe BC regulations.
- Participates in staff meetings and annual work planning. Contributes to and implements departmental and corporate initiatives. Attends public meetings as required.
- May be requested to act as designated first aid attendant.

To be successful, you have:

- Certificate or Diploma in regulatory enforcement (e.g. Justice Institute of British Columbia, Vancouver Island University, University of Lethbridge).
- Two years of experience in Parks or an equivalent public environment successfully enforcing bylaws and regulations, including attending hearings and giving testimony; or equivalent experience.
- Considerable knowledge of bylaws, park regulations and enforcement.
- Ability to effectively deal with and resolve conflicts including those that may involve physical aggression.
- Ability to communicate in a clear and concise manner. Proficient English language skills, both verbal and written.
- Ability to establish and maintain effective relationships with internal and external agencies, groups, partners, volunteers and public.
- Demonstrated leadership skills and organizational abilities.
- Demonstrated ability to conduct research and analyze information.
- Demonstrated ability to negotiate difficult terrain and walk long distances.
- Ability to use computer and related software and applications related to the position and duties.
- OFA Level 1 First Aid certification with Transportation Endorsement.
- Valid Class 5 BC Driver's License.

Our Vision:

Metro Vancouver embraces collaboration and innovation in providing sustainable regional services that contribute to a

livable and resilient region and a healthy natural environment for current and future generations.

Metro Vancouver employees proudly serve the region and demonstrate the behaviours and attributes of six leadership competencies: Accountability, Adaptability, Building and Nurturing Relationships, Communication, Continuous Learning, and Strategic Thinking and Action.

At Metro Vancouver, we are committed to cultivating a diverse, safe, equitable, and inclusive work environment for all. We strive to attract and retain a talented, diverse workforce that is reflective of the region we serve. If an accommodation is required during the recruitment and selection process, please contact careers@metrovancover.org for support. Learn more about our commitments to diversity, equity, and inclusion [here](#).

Please follow this link <https://metrovancover.org/about-us/careers> to our Careers page where you can submit your application by January 21, 2025.