



# Career Opportunities

## Senior Systems Analyst

📅 Posted 20-Dec-2024 (PST) | 🖨 Information Technology | 💰 \$ 43.71-48.57 per hour | 🕒 Hourly | 🏠 Full-time Permanent | 🏢 CUPE  
| 🌟 Attractive benefits, vacation and pension package

Penticton is a vibrant, innovative, healthy waterfront city focused on sustainability, community, and economic opportunity. At the City of Penticton, our goal is to serve our residents, businesses, and visitors through good governance, partnership and the delivery of effective and community-focused services.

The City of Penticton is looking to fill the position of **Senior Systems Analyst** in our **Information Technology/Geographic Information Systems (IT/GIS)** team.

The IT/GIS Department manages the City's technology hardware and software infrastructure, enabling departments to deliver timely, efficient services to residents and customers. This department provides IT services and support to more than 400 users in City departments and affiliated organizations, including Spectra Venue Management, Okanagan Hockey Group, Penticton Vees, Interior Health Authority, RCMP and Tourism Penticton. These users are spread across 16 buildings and connected through a City-owned fibre optic network.

Reporting to the IT Supervisor, Security & Operations, the **Senior Systems Analyst** plays a pivotal role in maintaining and optimizing our IT infrastructure. This role involves strategic planning, design, installation, configuration, maintenance, and optimization of server hardware, software, and storage systems. Your expertise will ensure the highest levels of availability and performance of our IT services, contributing significantly to our operational efficiency and technological advancement.

### Key Duties & Responsibilities:

- Install, configure, and maintain server, virtualization, and hyperconverged infrastructure hardware and software. Manage backups, ensure system security, and address service desk tasks related to infrastructure incidents and service requests.
- Collaborate with IT leadership to design optimal server and virtualization topologies, aid in business continuity and disaster recovery planning, and maintain accurate documentation for infrastructure systems.
- Support the development and implementation of server, virtualization, and hyperconverged infrastructure projects.
- Conduct research and evaluate new technologies to enhance our IT capabilities.

### Required Knowledge, Abilities & Skills:

- Expert technical knowledge of contemporary server, virtualization, and hyperconverged infrastructure hardware, standards, and protocols.
- Extensive troubleshooting experience with a minimum of 10 years in the field.
- Strong understanding of data privacy practices and laws in Canada.
- Excellent written and oral communication skills, with the ability to present ideas in user-friendly language.

### Education, Training & Experience:

- College diploma, university degree, or relevant certifications in IT, server management, virtualization, or hyperconverged infrastructures.
- Over 10 years of equivalent work experience in server and virtualization environments.
- ITIL certification with a solid understanding of change management.

**For a more detailed description of the opportunity please see the link within the attached.**

At the City of Penticton, we recognize that great talent and great ideas come from a variety of backgrounds. Tapping into the diversity of our community makes us all stronger and allows us to serve Penticton even better.

That's why we welcome all applicants to consider joining our team. We encourage Indigenous persons, people of colour, all genders and expressions, 2SLGBTQIA+, persons living with disabilities, and others who reflect our ever-changing workplace to apply.

So, if your experience is close to what we're looking for, we would love a chance to talk about working with you. We welcome your cover letter and resume by **January 26, 2025**.

**Position type:** Full-time Permanent (35 hours per week)  
**Wage:** \$43.71 to \$48.57 per hour (Pay Grade 16, CUPE)  
**Benefits:** Attractive benefits, vacation and pension package