



BUILD A CITY. BUILD A FUTURE.



APPLICATION ANALYST 3 (ENTERPRISE APPLICATIONS ANALYST) REGULAR FULL-TIME

As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward. **Build a City. Build a Future** at the City of Surrey.

EMPLOYMENT STATUS

Union - CUPE Local 402 – Regular Full-time

SCOPE

Reporting to the IT Business Applications and Integrations Manager, the **Application Analyst 3 (Enterprise Applications Analyst)** will play a key role in supporting and advancing the City's financial management system. This role is ideal for an experienced application analyst with expertise in enterprise financial systems and who excels in collaborative, dynamic, and fast-paced environments. We are seeking a detail-oriented, proactive individual with exceptional problem-solving skills and a strong ability to communicate with technical and non-technical stakeholders alike.

RESPONSIBILITIES

Under general direction, the successful candidate:

- Design, configure, and maintain enterprise applications and solutions.
- Collaborates with stakeholders to understand business needs, recommend tool sets, and optimize workflows.
- Manage all technical activities for enterprise applications and solutions, including research, estimating, planning, code reviews, testing, deployments, and documentation.
- Monitor technology developments relevant to financial management systems and identify opportunities for improvement.
- Provide troubleshooting assistance and end-user support to ensure system reliability and performance.
- Communicate effectively with stakeholders, providing updates on open items, project progress, and issue resolution.
- Work collaboratively within the team, supporting a culture of knowledge sharing and continuous improvement.
- Make recommendations for operational and system enhancements.
- Take on more complex and specialized assignments, providing technical leadership and mentoring junior staff as required.
- Performs other related job duties as required.

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QUALIFICATIONS

- Degree in a related field from a recognized institution plus four years related experience or an acceptable equivalent combination of education and experience.

Related experience includes:

- Proven hands-on experience with configuring, managing, and supporting municipal enterprise applications.
- Experience with financial systems
- Proven hands-on experience programming and optimizing MS SQL Server TSQL and Oracle PL/SQL databases objects and code.
- Experience with data integration technologies such as ETL processes, flat files, XML, SOAP, integration platforms/Enterprise Service Bus (ESB) for system integrations.
- Proficiency with enterprise reporting including BI, SQL and database querying, visualizations, compliance reporting, and creation of custom reports.
- Experience with Agile, Waterfall, and Hybrid software development life cycle (SDLC) in an enterprise environment.
- Familiarity with source control and repository management tools (such as Git, GitHub, Azure DevOps)
- Familiarity with web development and related technologies and tools (such as HTML, JavaScript, CSS, etc.).
- Familiarity with web services integration using RESTful API and/or SOAP
- Working knowledge of finance and accounting principles, including financial reporting, budgeting, and compliance, as applied to enterprise financial management systems.
- Demonstrates superior analytical, problem solving and judgement skills.
- Flexible and able to manage simultaneous priorities, pressures, and deadlines.

OTHER INFORMATION

Pay Grade: 31

Hourly Rate: \$55.86

| Pay Steps | Hourly Rates |
|--------------------|--------------|
| Step 1 | \$55.86 |
| Step 2 (6 months) | \$58.40 |
| Step 3 (18 months) | \$60.82 |
| Step 4 (30 months) | \$63.35 |

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