

Township of Langley

Job Title:	Infrastructure Analyst
Competition Number:	24-U193
Employment Type:	Regular Full-Time
Pay Rate:	\$42.45 - \$50.13 per hour (5 steps, 2024 rates) plus benefits
Hours of Work:	35 hours per week; Monday to Friday, 8:30am – 4:30pm
Competition Opening Date:	November 14, 2024
Competition Internal Closing Date:	November 22, 2024
Competition External Closing Date:	November 28, 2024

Job Overview

The Township of Langley is currently recruiting for a regular full-time **Infrastructure Analyst** to join our team of professionals in the Information Technology Division. Reporting to the Manager, IT Operations, in this unionized position you will provide computer infrastructure support services to the organization, develop non-standard configurations for new or updated software, and perform preventive maintenance on the network and server infrastructure. The Infrastructure Analyst provides a variety of business application and network support services for client departments.

Responsibilities

- Install and upgrade server hardware and software
- Perform preventive maintenance on server infrastructure, including patching
- Investigate, assess and resolve hardware and software issues
- Handle more complex user problems referred by help desk staff
- Performs systems maintenance, back-up and recovery operations
- Monitor server logs to identify problems
- Develop and maintain small applications related to system administration
- Configure and maintain non-standard operating systems and specialty servers
- Provide advice, information, and assistance to employees on network applications
- Prepare and maintain documentation, reports, and statistics related to the work
- Perform related work as required

Qualifications

- Completion of a two year diploma program in computer technology at an institute of technology or community college plus sound related experience or an equivalent combination of training and experience
- Considerable knowledge of the methods, principles, practices and capabilities of computer and network hardware, software, and operating systems
- Ability to install, test and upgrade hardware and software
- Ability to investigate, assess and resolve network hardware, software and communications issues
- Ability to establish and maintain effective communication with internal and external contacts
- Working knowledge and hands on experience with one or more of the following technologies is considered an asset: Microsoft O/S (Server/Hyper-V, Win10/11), Microsoft System Center (SCOM, SCORCH, DPM), Microsoft 365 (O365, Exchange, OneDrive, Intune, Teams), AD and Azure AD (Entra ID), Microsoft Endpoint Configuration Manager, VMWare vSphere, NetApp Ontap, Commvault/Veeam, SolarWinds, Mitel/ShoreTel
- Knowledge and experience with Palo Alto Firewalls and Cisco Wired and Wireless Technologies is desirable
- Certifications in Microsoft, CompTIA, VMWare and/or formal training in any of the above technologies is desirable

Security Clearance for work at RCMP Buildings is required (not required as part of the application process, however, will be required upon consideration for employment).

Required Certifications/Licenses

Candidates **must** have the following valid and **current** certifications/licenses (must be valid at the time the posting closes) and these **must** be attached with your application.

- BC Class 5 (full privilege) Driver's License. You must include with your application a current **Personal Driving Record (select the 5-year option if obtaining online)** that has been obtained within 6 months of the closing date. To obtain a copy of your **Personal Driving Record**, please contact ICBC directly or the driving authority where you reside. Please note that a copy of your Driver's License and the Driver Factor Report **will not** be accepted.

Applications without the attached required documents above will be deemed incomplete and may not be considered. Please title your attachments with the number of this competition and have these documents ready to upload when you apply.

Apply Now

Visit tol.ca/careers to apply for this exciting career opportunity in a growing community. The Township of Langley is an equal opportunity employer.

We appreciate all applications; however, only short-listed candidates will be contacted for an interview.