



**The Corporation of the City of Thunder Bay
has a rewarding opportunity for a full-time
Deputy Chief – EMS Professional Standards!**

Apply on-line at www.thunderbay.ca/jobs

Work Location: Thunder Bay

Thunder Bay is the largest community on Lake Superior. With a census metropolitan area population of 123,258 (Census 2021), it is the most populous municipality in Northwestern Ontario. Deeply rooted with European and Indigenous cultures, Thunder Bay is the sixth most culturally diverse community of its size in North America. The community values a high quality of life and promotes a clean, green, beautiful and healthy community that provides economic opportunity, respects diversity and provides affordable and safe neighborhoods that are accessible to all.

As a four-season outdoor paradise Thunder Bay is the sunniest city in eastern Canada with an average of 2121 hours of bright sunshine each year. It is also one of the most dynamic "Cultural Capitals of Canada". Residents and visitors of Thunder Bay enjoy the harmony of a city rich in wide-open green spaces, parks and wilderness - and a major centre for visual and performing arts, and culture.

If you truly enjoy the advantages of work life balance that a smaller city provides in a large organizational setting, then come join us!

If you already live here, we can't wait for you to join our team!

The Opportunity

Reporting to the Chief of EMS, you will be responsible for the direct oversight of the Community Paramedicine Program, regulatory compliance, recruitment, and education initiatives. The Deputy Chief will assist in all aspects of service delivery including strategic planning, provision of education, training, quality assurance, resource allocations, public

media relations and liaising with Municipal Councils, Hospitals and other Emergency Service providers.

Some of the accountabilities for this role are:

- Develops an oversight model to manage training program delivery in accordance with the *Ambulance Act*, regulations and Corporate policies.
- Provides training to paramedics, emergency medical attendants, service instructors, volunteers, and first response teams as required.
- Develop strategy to monitor the performance of staff to ensure that a high level of patient care is maintained.
- Develops the District training strategy, which will ensure the ongoing existence of a skilled and knowledgeable work force, consistent with industry standards and applicable legislation.
- Assesses Section staffing needs, makes recommendations on complement amendments and organizational structure, participates in recruitment processes, and makes effective hiring decisions.
- Supervises Commanders and Superintendents, including staff development, performance management/review, coaching/mentoring, health and safety, and discipline and termination decisions.

Ideal Candidate

The ideal candidate will have:

- Degree in health, public service, business administration, management or other related discipline together with five years related experience; or
- Diploma in health, public service, business administration, management or other related discipline together with seven years related experience.
- Extensive knowledge of Land Ambulance legislation, regulations, and current practices pertaining to training and quality assurance issues.
- Extensive knowledge of the points of interaction and critical interface within the health care system.
- Previous experience with Community Paramedicine programs, regulatory compliance, adult education, and emergency first responder recruitment.
- Minimum of 5 years front line paramedic supervisory or leadership experience.
- Superior ability to establish and maintain effective relationships with members of Municipalities, private and public officials, hospitals, Ministry of Health, subordinates, coworkers, and the general public.

Why SNEMS?

With over 200 front line paramedics, who are highly skilled and trained, our service provides unwavering dedication, compassion and medical attention to a variety of injuries and conditions. We are a community minded professional service, committed to providing the best care possible.

Our services have expanded to include Community Paramedicine with experienced paramedics who conduct home visits, health clinics, and public education, aimed at providing non-emergent, pro-active health care which helps reduce the 911 demand for service and emergency hospital department visits.

The Future of SNEMS & Our Transformational Journey

Plans are underway to implement a number of transformational recommendations as part of an evidence-based Master Plan, which include:

- Modernizing the organizational design of SNEMS,
- Modern District stations – 10-year replacement plan,
- Ramping up community paramedicine,
- Maximizing alternative pathways, and more.

View the full Master Plan here: [SNEMS Master Plan](#)

Why Work for the City of Thunder Bay (CTB)?

When you work for the City of Thunder Bay, you are part of our team, and here you can:

- Experience your importance,
- Unleash your potential,
- Know your work matters,
- Embrace diversity,
- Make a difference,
- Join a dedicated team, and
- Build community.

Learn more about the top reasons to work at the CTB: <https://www.thunderbay.ca/en/city-hall/jobs.aspx>

Great Tangible Benefits

As an employee with the Corporation, you will be in receipt of the following amazing benefits:

- Great competitive salary and fantastic matching pension plan
- Great paid vacation and holidays
- Strong health benefits coverage – employer paid health, vision, & dental benefits
- Excellent life insurance & accidental death & dismemberment insurance (2 times your annual salary)
- Fantastic employee family assistance program (EFAP)



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Thunder Bay, ON P7E 6H8
Tel: 807 625 2364, 807 625 2585
www.thunderbay.ca/jobs

- Great employee wellness program
- Supportive career progression opportunities
- Great corporate training & leadership development
- Great tuition reimbursement program (continuous learning)
- Voluntary leave purchase plan (optional - purchase 5 additional leave days)

How to Apply

We can't wait for you to join us and be a part of our team!

For a detailed job description, including job responsibilities and to apply please visit:

www.thunderbay.ca/jobs

Please note that this competition closes on November 20, 2024.

Beautiful Thunder Bay

Learn why Thunder Bay is such great place to live and work:

<https://gotothunderbay.ca/why-thunder-bay/>



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