

## Transit Inspector - Job ID #2169

Job Title	Transit Inspector	Status / Job Type	Permanent Full Time
Commission	Public Works	Department	Fleet & Transit Services
Union Affiliation	APAE/EXEMPT	Number of Openings	1
Rate of Pay	\$37.62 to \$47.03	Benefits Entitlement	Yes
Hours of Work	35.0 Hours Per Week	Posting Date (4:30 pm)	Sep 12, 2024
Job ID#	2169	Closing Date (4:30 pm)	Sep 26, 2024

## **Position Summary**

Situated on the picturesque Grand River, the City of Brantford is a rapidly growing community of over 100,000 residents, located in the heart of Southern Ontario with direct access to Hwy. 403 and is in close proximity to the GTHA, Waterloo and Niagara regions. As a single-tier municipality, Brantford is responsible for the full spectrum of municipal service areas. We invite you to join our #TeamBrantford corporate culture with many progressive initiatives, including our hybrid work environment (within 200 km of the City of Brantford boundary). The City is committed to the professional development of our staff and invite you to come, grow with us!

Reporting to the Manager of Transit, the Transit Inspector is responsible for supervising Transit Operators for conventional transit including maintaining the schedule times of buses/staff and monitoring radio transmissions regarding breakdowns, accidents and passenger assistance. The duties of the position include but are not limited to reviewing and analyzing routes and recommending any adjustments; developing emergency routes (during winter storms) and establishing detours; and coordinating bus change-offs between the Transit Maintenance area and the Operators. The Transit Inspector will maintain electronic fare boxes; repair or replace swipe cards for electronic fare box card readers; maintain the swipe card inventory of distribution to vendors; monitor telephone lines for transit information and dispatch as well as the two-way radio to communicate with the Operators. This position requires the candidate to work various shifts, including early mornings, late nights, weekends, and stat holidays.

## Qualifications

- Applicants must have successfully completed grade 12 or the equivalent.
- Over two (2) years transit experience and the ability and skill to perform the duties as outlined herein within a reasonable time.
- The successful candidate will hold and maintain a valid Ontario driver's license class "CZ"
- Demonstrated excellent customer service skills in order to deal directly with the public and any complaints they may have.
- IMS 200 Certification or equivalent (ICS200) is considered an asset. Subject to course availability, certification must be achieved within the first year of employment.

**Pay:** \$37.62 to \$47.03 per hour (plus benefits)

To apply on-line, please visit the City of Brantford website at https://careers.brantford.ca/ and click on **Current Opportunities**.

Closing date for applications: Thursday, September 26, 2024, at 4:30 p.m.

Qualified candidates please attach a detailed .pdf format resume & cover letter

Information gathered relative to this position will only be used for candidate selection.

We thank each applicant for taking the time and effort to submit your resume, however, only candidates to be interviewed will be contacted.

Our organization is committed to promoting the independence, dignity, integration, and equality of opportunity of persons with disabilities by ensuring the accessibility of our facilities and services. Accommodations are available for all parts of the recruitment and selection process.