

# Careers

## Response Operator



Join us as our Response Operator and become a part of one of the busiest RCMP detachments in western Canada. Use your superior customer service and communications skills to screen and assign incoming phone calls. As a highly organized and detail-oriented multi-tasker, you will provide administrative support to the public, RCMP and Police Services support staff. This position works a rotational schedule of 3 days, 3 evenings, 3 days off.

### Qualifications

- High School graduation or equivalent
- Typing – 45wpm
- Communication Excellence
- Experience
- Teamwork
- Computer Literacy
- Service Excellence
- RCMP Security Clearance

Help create Kelowna as a *City of the Future*. Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibly. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighbourhoods, and a world-renowned College and University. You're only a quick link to the world via Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This is a CUPE bargaining unit position with an hourly rate progressing starting at \$28.37 per hour plus employer-paid comprehensive benefits, paid vacation and one of Canada's top pension plans.

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For further information or to apply, please check our website at [www.kelowna.ca/careers](http://www.kelowna.ca/careers)

Applications must be received by end of day **September 18, 2024**.

*Applicants not contacted within three weeks of the closing date are thanked for their interest*