



Position Title: Technologies and Telecommunications Planner II (Senior IT Infrastructure)

Position Status: Full-Time Regular

Department: Human Resources and Corporate Services (Server Infrastructure)

Employee Group: Teamsters Local 31

Location: 4515 Central Boulevard, Burnaby

Salary Range/ Wage Rate: PG T31 \$4,119.45 - \$4,871.28 bi-weekly

Our Human Resources and Corporate Services Department is seeking a Technologies and Telecommunications Planner II (Senior IT Infrastructure) who will be part of a team responsible for managing and maintaining our company's server infrastructure, ensuring its reliability, security, and performance. This role involves overseeing server deployment, monitoring, troubleshooting and collaborating with other IT teams. This person will also play a role in planning for scalability and growth while adhering to best practices and industry standards.

You are: An experienced IT professional with a deep understanding of server infrastructure environments running Microsoft technologies. You're an adaptable professional with excellent problem-solving and communication abilities, and the capability to work in a fast paced environment. You are well versed with technologies such as Active Directory, Microsoft Exchange, DNS/DHCP, Hyper V, Sharepoint, and Azure.

This role:

- Coordinates project activities; establishes project priorities, prepares schedules and task assignments; provides advice and guidance to other staff engaged on projects of less complexity.
- Develops corporate information technology and telecommunications architecture, structure and standards; assesses information technology implications of business plans; gathers and analyzes data; identifies organization wide implications of technology, conducts feasibility studies and makes recommendations.
- Facilitates the development and implementation of telecommunications technology among departments; coordinates the exchange of information; provides advice and guidance on standards and recommended alternatives.

- Researches and tests as required, information technology products, services and methodologies; recommends adoption, upgrading or replacement of technologies; develops and recommends information technology standards; assesses the use of information technology in the business units.
- Prepares and presents reports to senior staff and external contacts related to information technologies.
- In consultation with business analysis staff, designs and recommends pilot projects for various information technologies.
- Prepares or directs the preparation of specifications for information technology and telecommunications requests for proposals; coordinates and conducts the review and selection of products and services.
- Performs related work as required.

To be successful, you have:

- Completion of a university degree in computer sciences or engineering and considerable related experience, including experience in project management, or, an equivalent combination of training and experience.
- Considerable knowledge of the equipment, methods and techniques used in computerized data processing operations.
- Considerable knowledge of the functions of departments served and their requirements as applied to information technology.
- Considerable knowledge of departmental policies and procedures.
- Ability to develop information technology and telecommunications architecture, structure and standards.
- Ability to act as information technology team leader in business plan assessments and to recommend appropriate information technology solutions.
- Ability to coordinate and conduct requests for proposals related to the acquisition of information technology and telecommunications products and services.
- Ability to establish and maintain effective working relationships with a variety of internal and external contacts and to provide advice and guidance on matters related to the work.
- Ability to communicate effectively orally and in writing and to present proposals in non-technical language.

Our Vision:

Metro Vancouver embraces collaboration and innovation in providing sustainable regional services that contribute to a livable and resilient region and a healthy natural environment for current and future generations.

At Metro Vancouver, we are committed to cultivating a diverse, safe, equitable, and inclusive work environment for all. We strive to attract and retain a talented, diverse workforce that is reflective of the region we serve. If an

accommodation is required during the recruitment and selection process, please contact careers@metrovancover.org for support. Learn more about our commitments to diversity, equity, and inclusion [here](#).

Please follow this link <https://metrovancover.org/about-us/careers> to our Careers page where you can submit your application by July 4, 2024.