



Position Title: Technologies & Telecommunications Planner I

Position Status: Full-Time Regular

Department: Human Resources and Corporate Services

Employee Group: Teamsters Local 31

Location: 4515 Central Boulevard, Burnaby

Salary Range/ Wage Rate: PG T29 \$3,785.23 - \$4,475.43 bi-weekly

Our Human Resources and Corporate Services Department is seeking a Technologies & Telecommunications Planner I who will be responsible for managing and maintaining the corporations network and telephony infrastructure, ensuring its reliability, security and performance. This role involves overseeing network and telephony deployment, monitoring, troubleshooting and collaborating with other IT teams and stakeholders throughout the organization. This person will also play a role in planning for scalability and growth while adhering to best practices and industry standards.

You are: An IT professional with an understanding of network and telephony infrastructure environments running various technologies and protocols. You will be responsible for ensuring the stability, security and optimal performance of our data network and voice network throughout the Metro Vancouver area.

This role:

- Develops aspects of or participates in the development of corporate information technology and telecommunications architecture, structure and standards; assesses information technology implications of business plans; gathers and analyzes data; identifies organization wide implications of technology, conducts feasibility studies and makes recommendations.
- Researches and tests as required, information technology products, services and methodologies; recommends adoption, upgrading or replacement of technologies; participates in the development and recommendation of information technology standards; assesses the use of information technology by MVRD staff.
- Prepares and presents reports to senior staff and external contacts related to information technologies.
- In consultation with business analysis staff, designs and recommends pilot projects for various information technologies.
- Develops or participates in the preparation of specifications for the procurement of information technology and the review and selection of products and services.

- Performs related work as required.

To be successful, you have:

- Completion of a university degree in computer sciences or engineering and sound related experience, or, an equivalent combination of training and experience.
- Considerable knowledge of the equipment, methods and techniques used in computerized data processing operations (such as Fortinet, Juniper, Cisco, Aruba, Mitel, VOIP and PBX).
- Considerable knowledge of the functions of departments served and their requirements as applied to information technology.
- Considerable knowledge of departmental policies and procedures.
- Ability to assess business plans and recommend appropriate information technology solutions.
- Ability to develop information technology architectures and standards and telecommunications standards.
- Ability to develop specifications and to participate in the preparation and review of request for proposals related to the work.
- Ability to establish and maintain effective working relationships with a variety of internal and external contacts and to provide advice and guidance on matters related to the work.
- Ability to communicate effectively orally and in writing and to present proposals in non-technical language.

Our Vision:

Metro Vancouver embraces collaboration and innovation in providing sustainable regional services that contribute to a livable and resilient region and a healthy natural environment for current and future generations.

At Metro Vancouver, we are committed to cultivating a diverse, safe, equitable, and inclusive work environment for all. We strive to attract and retain a talented, diverse workforce that is reflective of the region we serve. If an accommodation is required during the recruitment and selection process, please contact careers@metrovancover.org for support. Learn more about our commitments to diversity, equity, and inclusion [here](#).

Please follow this link <https://metrovancover.org/about-us/careers> to our Careers page where you can submit your application by June 24, 2024.