

# Be Part of the Story.

ABBOTSFORD  
CITY HALL



At the City of Abbotsford our people are our greatest asset. We offer a wide range of diverse, stimulating and rewarding career opportunities that support and recognize high levels of performance. In Abbotsford, we work strongly to create a challenging yet rewarding environment for our employees to thrive. We invite you to become part of a place that has strong corporate and organizational values, rewarding career paths, challenging opportunities, and an engaging and dynamic team to work with.

**IT Support Technician  
Innovation, Strategy &  
Intergovernmental Relations  
CUPE, Full Time  
#J0524-1756**

## **Be part of the story. Join our team today.**

The City of Abbotsford is looking for a high energy, customer service focused IT Support Technician to join our fun, dynamic team of professionals.

In this customer service orientated role you will deliver outstanding support by providing problem-solving assistance on IT desktop equipment and services to support our staff. As the IT Support Technician, you will write scripts and use IT management tools to deploy software packages, updates and patches; receive and troubleshoot a variety of software, hardware and network communication problems; resolve or refer problems to appropriate staff; carry out assigned special projects and provide advice and assistance to clients to enable them to optimize IT related products, services and equipment such as:

- Physical or virtual desktops and peripherals;
- Mobile devices;
- Telecommunication equipment, voice trees and voicemail;
- Printing, copying and scanning services;
- Desktop applications and operating systems; and
- Network logon accounts and resource access.

Your dynamic relationship building skills will help you in establishing and maintaining effective working relationships with internal and external contacts to effectively convey clients' needs and concerns. You will have a passion for lifelong learning to keep sharp on current trends and development in technology.

### **As our ideal candidate you will have:**

- Grade 12 plus a two-year diploma in computer sciences from a technical institute, college, or university
- Minimum of one year PC hardware, software applications, telecommunications, and networking experience
- Valid Class 5 BC Driver's License, or equivalent

This position is unionized, CUPE Local 774, and the hourly rate of pay is from \$35.30 to \$41.53.

At the City of Abbotsford we work strongly to create a challenging yet rewarding environment for our employees to thrive. We offer ongoing personal and professional development opportunities, competitive compensation and a comprehensive benefits package.

The City of Abbotsford is committed to creating a workplace that fosters a culture of diversity and inclusion by attracting, retaining and developing a talented and diverse workforce which broadly reflects the community and citizens we serve. As such, we encourage applications from individuals from all genders, backgrounds and underrepresented groups. We will be happy to work with applicants requesting accommodation at any stage of the hiring process.

If you are looking for a challenge and an opportunity to make an impact in a fast growing municipality, we want to hear from you!

To apply, please visit us online at: [www.abbotsford.ca/careers](http://www.abbotsford.ca/careers)

**Closing Date: June 21, 2024.**



**RECRUITMENT**

[www.abbotsford.ca/careers](http://www.abbotsford.ca/careers)