



A great place to work starts with you!

With a population of 32,097, Parkland County offers a range of municipal services and a vibrant mix of agricultural, residential, industrial and recreational opportunities. This unique rural area is situated on the west outskirts of Edmonton, just 20 minutes from downtown, and stretching over 2438 sq. km. of picturesque landscapes.

Now Hiring: Manager, Programs & Services (Competition #24-42)

Parkland County has an opportunity for a *permanent, full-time* Manager, Programs & Services position in the Information Services department. Under the direction of the Chief Information Officer (CIO), the Manager, Programs & Services, focuses on two primary areas of value realization for the County: project delivery and service excellence. The Manager, Programs & Services oversees the frameworks for Project Management, IT Service Management, Change Management, Relationship Management, and Financial/Budgets related to IT. They are responsible for ensuring the frameworks are up to date and in alignment with various industry standards while also meeting Parkland County's needs and adding value. Additionally, they supervise and direct the daily activities of direct reports to ensure the efficient execution of their work.

The ideal candidate for this position will have the following:

- Post-secondary diploma or degree in Business, Computing, or a related technology discipline.
- Information Technology Infrastructure Library (ITIL) certification, Control Objectives for Information and Related Technology (COBIT), Business Relationship Management Professional (BRMP), or other Project Management or Change Management designation would be considered an asset.
- A minimum of 8 (eight) years of experience of end-to-end IT Service Management framework implementation and operation, resulting in clear and tested Service Level Agreements based on a Service Catalog of IT and related services and products.
- Public Sector IT Service Delivery, focusing on the planning, governance, decision-support, tracking, and service assurance aspects of driving business value from investments in data and technology.
- A minimum of 5 (five) years of related experience in IT Project Management.
- Business Relationship Management moving IT service relationships from transactionally focused utility models to strategic business partner, leveraging evidence-based decision-making.
- Valid Class 5 Driver's License. Upon hire, a satisfactory current Driver's Abstract must be provided.

The total rewards package for this position includes:

A starting annual salary of \$109,500 to \$136,900 based on a 35-hour work week and option to join the Earned Day Off Program.

In addition, extended health and dental benefits, access to our confidential Employee and Family Assistance Program, paid sick time, three (3) weeks vacation a year with your birthday off, additional five (5) paid days off for Management days in lieu of overtime, flexible work arrangements allowing remote work options (based on position's needs), and personal days are offered. Our organization offers access to physical fitness including an employee on site gym and lunch exercise programs, a Social Club, a mental health committee, and a comprehensive training program with extensive learning and development opportunities. Visit our careers page to view the complete Total Rewards Package for this position!

Additional Information

Interested Candidates are Invited to Apply Online at careers.parklandcounty.com by Thursday, May 23, 2024 at 4:00 p.m.

We thank all applicants in advance for their interest; however, only those selected for further consideration will be contacted. Applications will only be considered through the Parkland County website.

We are committed to fostering an inclusive workplace that welcomes, respects and values the multivariate diversity of current and prospective employees. We strive to provide reasonable access and accommodation throughout the recruitment and employment process. If you have any questions regarding this, please connect with our team at humanresources@parklandcounty.com

