

Township of Langley

Job Title:	Victim Support Worker
Competition Number:	24-U061
Employment Type:	Regular Full-Time
Pay Rate:	\$34.63 - \$40.74 per hour (5 steps, 2024 rates) plus benefits
Hours of Work:	35 hours per week; Multiple shifts between Monday to Sunday; Weekends and standby hours will vary on a rotational basis; Non-standard hours and/or non-standard week
Competition Opening Date:	April 2, 2024
Competition Internal Closing Date:	April 10, 2024
Competition External Closing Date:	April 14, 2024

Job Overview

The Township of Langley is currently recruiting for a regular full-time **Victim Support Worker** to join our team of professionals in the Protective Services - RCMP Division, Police Services Department. Reporting to the Manager, Client Support and Victim Services, in this unionized position you will provide crisis intervention services.

Responsibilities

- Attend the scene of police crisis call-outs and provide emotional support to victims and witnesses of crime and trauma
- Provide information to victims regarding agencies available to provide assistance, and liaise as necessary
- Inform clients of the progress of court cases and conduct court orientations
- Accompany clients to court, provide information and referrals to appropriate agencies and establish and maintain client files
- Perform related work as required

Qualifications

- Completion of Grade 12 supplemented by courses in the field of social science including sociology, psychology, criminology or a related discipline, plus considerable related experience in a police environment, victim services program, or an equivalent combination of training and experience
- Considerable knowledge of the rules and regulations governing program activities and the practices and techniques of crisis intervention
- Considerable knowledge of the principles, practices and terminology used in documenting client contacts and maintaining related files and sound knowledge of available community resources
- Prepare records related to the work as well as establish and maintain effective working relationships with a variety of internal and external contacts
- Enhanced reliability status (not required as part of the application process, however, will be required upon consideration for employment)

Required Certifications/Licenses

Candidates **must** have the following valid and **current** certifications/licenses (must be valid at the time the posting closes) and these **must** be attached with your application.

- BC Class 5 (full privilege) Driver's License. You must include with your application a current **Personal Driving Record (select the 5-year option if obtaining online)** that has been obtained within 6 months of the closing date. To obtain a copy of your **Personal Driving Record**, please contact ICBC directly or the driving authority where you reside. Please note that a copy of your Driver's License and the Driver Factor Report **will not** be accepted.

Applications without the attached required documents above will be deemed incomplete and may not be considered. Please title your attachments with the number of this competition and have these documents ready to upload when you apply.

Apply Now

Visit tol.ca/careers to apply for this exciting career opportunity in a growing community. The Township of Langley is an equal opportunity employer.

We appreciate all applications; however, only short-listed candidates will be contacted for an interview.