

BUILD A CITY. BUILD A FUTURE.



Business Analyst 2

As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward.

Build a City. Build a Future at the City of Surrey.

SCOPE

As a Business Analyst 2, you will work closely with business unit representatives and management to identify business improvement opportunities, assess business problems, and make recommendations. The successful incumbent will act as a liaison between business areas and the solution teams within their designated portfolio. You have a proven ability to support teams through departmental and organizational change and you have good stakeholder engagement, relationship and team building skills.

EMPLOYMENT STATUS

Union - CUPE Local 402 - Regular Full-Time

RESPONSIBILITIES

As a key member of the team, this position will:

- Help to define business scope and objectives through research, fact-finding and a general understanding of applicable business and industry requirements.
- Act as a liaison between business users and solution teams.
- Develop or modify moderately complex business processes and elicits business requirements to ensure business needs are understood and successful business solutions are built
- Consider the business implications of the application of technology to the current business environment

You are a Business Analyst who:

- Values relationships and helps strengthen the bond with partners with trust, teamwork and mutual respect.
- Brings general knowledge of business analysis best practices, requirements elicitation & analysis, stakeholder assessments as well as process modeling techniques that help enhance service delivery.
- Has good communication & facilitation skills and is able to ensure the right message is understood by all parties involved.

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- Supports and promotes change to help shape business transformation.
- Is results driven person who performs at a high level to achieve desired outcomes and align contributions to improve business performance.
- Is a natural born problem solver and able to consider situations from multiple perspectives and beyond conventional thinking.
- Has a demonstrated record and commitment to professional development and treats new challenges as opportunities to grow.

QUALIFICATIONS

Candidates under consideration will possess the following qualifications:

- Degree in a related field from a recognized institution plus two (2) years of related work experience or an acceptable equivalent combination of training and experience.

Preferred Assets include:

- ECBA or CCBA certification.
- Experience within the public sector.
- Experience working with Continuous Improvement methodologies.
- Experience working with Agile Principles.

OTHER INFORMATION

Pay Steps	Hourly Rate
Step 1	\$47.52
Step 2 (6 months)	\$49.52
Step 3 (18 months)	\$51.52
Step 4 (30 months)	\$53.84

This position involves completion of a Police Information Check.

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