



# PERMANENT FULL-TIME CLIENT SUPPORT SPECIALIST

(Competition 24-19)

## Position Overview

The City of Nanaimo is seeking a permanent full-time Client Support Specialist. Under the direction of the Manager, IT Technical and Client Services, the incumbent provides computer support and problem resolution services to the organization.

## Qualifications

Applicants must have a diploma in Information Technology and a minimum of 2 years of computer technology support in a corporate environment. An equivalent combination of education and experience may be considered. A valid Class 5 BC Driver's License and a satisfactory criminal record check is also required.

## Additional Information

This is a unionized position. \$38.71 per hour - after Probation (Jan 2024 Rate), based on a 35 hour work week. Shortlisted applicants may be required to undergo a verification of their education credentials.

To apply for this opportunity, please submit a resume and cover letter (.docx or PDF file format) to [employment.opportunities@nanaimo.ca](mailto:employment.opportunities@nanaimo.ca) referencing the specific competition 24-19 by the application deadline.

For detailed information on this position and for more information on our community, please visit our website at <https://www.nanaimo.ca>.

The City of Nanaimo is an inclusive employer that values diversity and invites applications from all qualified individuals who are legally entitled to work in Canada. We thank all applicants in advance for their interest; however, only those selected for further consideration will be contacted. If shortlisted for the role and need an accommodation within the hiring process, we would be pleased to discuss how best to accommodate your needs.

# Discover What's Possible

The City of Nanaimo is a growing, livable urban centre that still maintains its historic charm. Situated between the mountains and the ocean on the east coast of Vancouver Island, Nanaimo is a short ferry trip away from Metro Vancouver, and a 90 minute drive from Victoria. Nanaimo is home to Vancouver Island University and is rich in parks, recreational, cultural and social amenities.

We offer a diverse team environment, competitive wages and a comprehensive benefit plan for permanent employees as well as social and wellness activities. Depending on the position, we also offer flexible work opportunities, alternative work schedules and remote work programs.

## Posting Date

Monday, February 26, 2024

## Application Deadline

Monday, March 18, 2024  
4:30 p.m.

## Contact Information

Human Resources  
City of Nanaimo  
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