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SYSTEMS ANALYST 3 – STORAGE SPECIALIST

*As one of the fastest growing cities in Canada, City of Surrey is a globally recognized leader in building vibrant, sustainable communities through technology and innovation. City of Surrey employees are talented innovators, inspired by meaningful work and the opportunity to drive our city—and their careers—forward. **Build a City. Build a Future** at the City of Surrey.*

SCOPE

Reporting to the IT Operations Manager, the Systems Analyst 3 is responsible for maintaining the integrity of enterprise systems including but not limited to server, storage, and infrastructure applications, as well as leading junior team members in carrying out Systems Analyst functions.

EMPLOYMENT STATUS

Regular Full-Time (CUPE)

RESPONSIBILITIES

- Administer all aspects of an Enterprise SAN environment, including installation, configuration, patching and upgrades;
- Administer users, servers and storage in an M365, Azure, AWS and on-premise Windows environment;
- Administer a VMWare and Hyper-V environment through all phases of a VM's lifecycle, including creation, patching, updating, and decommissioning;
- System administration tasks, including scripting to automate routine tasks, performance monitoring and tuning;
- Provide mentoring and direction for junior team members in the implementation and documentation of new information systems;
- Prepare workflow charts, models and create documentation for procedures and processes;
- Liaise with users, other IT staff, and vendors during the development of a new system and to determine the cause of, and correct, system malfunctions;
- Assist in the preparation of project plans including cost/benefit analysis, Work Breakdown Structures, effective IT resource allocation and input into project prioritization.

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QUALIFICATIONS

- Degree in a related field from a recognized institution
- Four years' related experience
- An acceptable equivalent combination of education and experience may be considered

Experience with the following will be a benefit:

- Netapp storage infrastructure
- Cisco UCS and HCI infrastructure
- VMWare / Hyper-V
- M365, Azure and AWS administration
- PowerShell scripting

OTHER INFORMATIONS

Hourly Rate: \$55.86

	Step 1	Step 2 - 6 Months	Step 3 - 18 Months	Step 4 - 30 Months
Hourly Rate	\$55.86	\$58.40	\$60.82	\$63.35

This position to remain posted until filled.

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