

# Careers

## Client Support Technician (18+ month term)



### Technology rules!

We are looking for a positive team player to join our Information Services department on a term basis as a Client Support Technician. You will support staff with their software/hardware needs and resolve computer/equipment problems.

#### Qualifications

- A two-year Computer Science Diploma from a recognized educational institution
- Proficiency and experience in computer support and networking in various operating system environments
- B.C. Class 5 drivers license
- Strong analytical and problem-solving skills and detail orientation
- Experience in writing clear and concise user documentation
- Ability to learn quickly and adapt to new software and technical requirements
- Demonstrated ability to handle multiple projects and switch priorities as required
- Ability to work with minimal supervision and be self-motivated
- Strong service credibility, people skills and teamwork

Help create Kelowna as a *City of the Future*. Our diverse and dynamic team strives to innovate to make things better, work as one team, serve proudly and lead responsibly. Live, work and play in one of Canada's fastest growing cities. Kelowna boasts miles of lake access, public areas and outdoor recreation opportunities, a vibrant downtown and cultural scene, healthy and connected neighbourhoods, and a world-renowned College and University. You're only a quick link to the world via the Kelowna International Airport.

Grow your career in an organization that supports employee work-life balance and career and professional development. This is a CUPE bargaining unit position with an hourly rate starting at \$40.55 per hour plus 14% in lieu of benefits, vacation and statutory holidays. The position has an expected term of 18 months but may be extended to 24 months.

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For further information or to apply, please check our website at [www.kelowna.ca/careers](http://www.kelowna.ca/careers)

Applications must be received by end of day **March 12, 2024**.

*Applicants not contacted within three weeks of the closing date are thanked for their interest*