



DISTRICT OF SAANICH  
INFORMATION TECHNOLOGY  
SERVICE DESK

**SYSTEMS ANALYST III – TEAM LEAD  
(Device Management)  
Permanent Full Time**

The District of Saanich is seeking a Systems Analyst III - Team Lead to join our rapidly evolving Information Technology Service Desk team. The key roles and responsibilities as the senior IT technical expert are to support the day-to-day operations of Saanich's device management services, including endpoint management, endpoint security, print management and mobile field devices support. You will execute complex district wide operational duties and bring your passion for technology and leadership that are critical to the organization.

The successful candidate will lead a team of IT specialists that will be maintaining our device management services for all end point devices, enhancing user experiences, ensuring security and fostering adoption of new client technologies at the District.

Requirements include: University Degree in the field of Computer Sciences, Information Technology or related discipline with six years of recent experience in related roles or an equivalent combination of relevant training and on the job experience; minimum two years of supervisory experience, preferably in a unionized environment and possession of a valid B.C. Class 5 Driver's Licence. Possession of current industry certifications on Windows, Microsoft 365 Ecosystem, Microsoft Intune and ITIL would be an asset.

The successful candidate will work Monday - Friday from 8:30 a.m. - 4:30 p.m. (35 hours per week).

**This is a CUPE Local 2011 position with a wage of \$54.44 per hour and an excellent benefits package.** Job description and competition information can be found at [www.saanich.ca](http://www.saanich.ca). **Please apply by 11:45 p.m. on Wednesday, February 28, 2024, quoting competition 24032 to:** Human Resources, District of Saanich, 770 Vernon Avenue, Victoria, BC, V8X 2W7. As a component of the recruitment process testing will be conducted. Only those under consideration will be contacted.

**The District of Saanich is recognized as one of BC's Top Employers for 2023.** As an equitable and inclusive employer, we value diversity of people to best represent the community we serve and provide excellent services to our citizens. We strive to attract and retain passionate and talented individuals of all backgrounds, demographics, and life experiences. If you require any adjustments to enable participation at any stage of the recruitment process, please contact in confidence [accessibilityHR@saanich.ca](mailto:accessibilityHR@saanich.ca). We thank all applicants for applying.