



A great place to work starts with you!

With a population of 32,097, Parkland County offers a range of municipal services and a vibrant mix of agricultural, residential, industrial and recreational opportunities. This unique rural area is situated on the west outskirts of Edmonton, just 20 minutes from downtown, and stretching over 2438 sq. km. of picturesque landscapes.

Now Hiring: Emergency Communications Operator (Competition #24-17)

Parkland County has casual positions available for an Emergency Communications Operator/Dispatcher working in the Emergency Communications Centre, located in Wabamun, AB. Providing services to a population of 245,000 in the area surrounding Edmonton, our centre is growing and offers a promising opportunity for professional advancement. Reporting to the Manager, Emergency Communications, this position will be responsible for receiving and evaluating all incoming telephone calls to determine the service required and ensure each caller is routed to the appropriate emergency service agency. You will also provide services to those agencies under the dispatch arm of the call answer centre and monitor progression of calls to ensure an efficient emergency response. You have the ability to apply logical judgment to emergency situations and obtain/record information accurately. Strong interpersonal and organization skills and the ability to work under minimal supervision are required.

The ideal candidate would have the following:

- Grade 12 diploma.
- Emergency Fire Dispatch (EFD) certification.
- Communications and/or emergency-related experience.
- Computer proficiency.
- Capacity to work efficiently for long periods of time.
- Knowledge of the County and surrounding area would be considered an asset.
- Emergency Communication Response certification would be considered an asset.

The total rewards package for this position includes:

An hourly rate of pay of \$31.56. Casual schedule that involves shift work which will include weekends and shifts of 6-12 hours in duration; covering 24 hours per day, 7 days per week. This position also provides sick/vacation coverage which may involve up to full-time hours at peak times of the year.

Parkland County offers a total rewards package including competitive pay, access to our confidential Employee and Family Assistance Program, and 4% vacation pay and 4.8% statutory holiday pay in addition to your regular earnings. Our organization offers access to physical fitness including an employee on site gym and lunch exercise programs, a Social Club, a mental health committee, and a comprehensive training program with extensive learning and development opportunities. Visit our careers page to view our Total Rewards Package for this position!

Additional Information

Interested Candidates are Invited to Apply Online at careers.parklandcounty.com by Wednesday, February 21, 2024 at 4:00 p.m.

We thank all applicants in advance for their interest; however, only those selected for further consideration will be contacted. Applications will only be considered through the Parkland County website.

We are committed to fostering an inclusive workplace that welcomes, respects and values the multivariate diversity of current and prospective employees. We strive to provide reasonable access and accommodation throughout the recruitment and employment process. If you have any questions regarding this, please connect with our team at humanresources@parklandcounty.com

