

Careers

Bylaw Services Manager Corporate & Protective Services

Take care of our community!

Help create Kelowna as a *City of the Future* and join our team as the Bylaw Services Manager! Develop the strategic direction for compliance and deliver community safety and improved community standards. The Bylaw Services Manager is accountable for strategically leading and operationally managing the bylaw services branch to deliver on Council and Corporate priorities through the development of regulatory tools, implementation of projects, and enforcing a spectrum of municipal bylaws. The Manager also directs efforts with internal and external partners (i.e., enforcement, health, and social agencies) toward more coordinated, systems-based, approaches to bylaw-related challenges and opportunities. This position is often involved in managing complex and sensitive investigations and decisions that are subject of Council, community and media attention.

The successful candidate will bring proven management and people leadership competencies in an enforcement portfolio, the ability to navigate large systems and complex issues, as well as business and political acumen, and the ability work under pressure to meet deadlines and expectations. Hours of work will fluctuate as required. You possess excellent written and verbal communication skills and build positive relationships. You are a strong leader, highly computer literate, great at building teams, being innovative and decisive.

A university degree in a relevant discipline (i.e., Criminology, Criminal Justice, Emergency & Security Management, Public / Business Administration), combined with at least eight (8) years of experience in investigational, inspection, legislative or regulatory work and at least five (5) years of progressive experience in management/leadership roles, preferably in a unionized environment. Extensive knowledge in Community Charter, Local Government Act, Municipal Bylaws, rules of evidence and related regulations. Understanding of security administration and active investigative techniques, and a sound understanding in performance and change management. The ability to obtain and maintain an enhanced RCMP security clearance is required.

We offer career/professional development, progressive employment practices and a great work environment. This exempt position offers a competitive salary of \$119,337 to \$139,226 annually plus a fully paid comprehensive benefits plan, paid vacation, one of Canada's top pensions and Earned-Day-Off and Wellness programs for your work/life balance.

For further information or to apply, please check our website at www.kelowna.ca/careers

Applications must be received by end of day **January 12, 2024**.

Applicants not contacted within three weeks of the closing date are thanked for their interest